

NHTSA Vehicle Owner's Questionnaire Form

YC

Form Approved: O.M.B. No. 2127-0008

Please provide your name, address, and phone number, as well as specific details about your vehicle and the problems you encountered with it. We would like to have a telephone number where you can be reached or where we can leave a message. This is necessary to obtain more detailed information when required for our investigative efforts. You may want to have your owner's manual handy as you proceed through the several screens of the questionnaire. Required information is marked with *.

Owner Information

562692

- * First Name
- * Last Name
- Organization
- * Address
- Address
- * City
- Home Phone
- Work Phone
- Fax Number
- Email Address



QC'd
NUM

The Privacy Act prevents release of owner information without prior authorization.

Do you wish to request a mailed signature form, which will authorize NHTSA to provide a copy of the owner information along with the vehicle information contained in this report to the manufacturer of your vehicle?

NO

Vehicle Information

17 digit Vehicle Identification Number (VIN): 1GNCS1BW11K152016
(Located under windshield on driver's side dashboard)

NHTSA Vehicle Owner's Questionnaire Form (cont.)

Failed Component/Part Information

Major Assembly: BRAKES: HYDRAULIC: ANTI-LOCK BRAKE SYSTEM (ABS)

Assembly Description: (If you select "Other Equipment" as the Major Assembly, please provide a description)

Location:

- Left Right NA
Front Rear NA

Failed Part:

- Original
Replacement

Number of Failures:

Date of Failure: 8/19/01 (mm/dd/yyyy)

Mileage at Failure: 2298

Vehicle Speed at Failure: 50 MPH

Manufacturer Contacted?

- Yes
No

NHTSA Previously Contacted?

- Yes
No

Applicable Incident Information

Crash: Yes No Fire: Yes No

Airbag Deployed? Driver side: Front Yes No N/A Side Yes No N/A

Passenger side: Front Yes No N/A Side Yes No N/A

Number of Persons Injured: 0

Number of Fatalities: 0

Estimated Property Damage: 0 (Rounded to nearest dollar)

Reported to police? Yes No

NHTSA Vehicle Owner's Questionnaire Form (cont.)

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Vehicle Information

* Vehicle Make:

For example: Ford, or

Honda Chevrolet

* Vehicle Model:

For example: Taurus, or

Accord Blazer

* Vehicle Year: 2001 (yyyy)

Current Mileage Reading: 2369

Purchase Date: Apr 2001 (yyyy)

 New Used

Engine Size(CID/CC/L): 4.3 L

Antilock Brakes

Cruise Control

 Yes Yes No No

No. Cylinders: 6

 Fuel Injection

Restraint System

Drivetrain

 Turbo Driverside Airbag Front Diesel Passengerside Airbag Rear Gas Side Airbag - Driver 4 Wheel Side Airbag - Passenger 3-Point Belt Motor Belt 2-point Belt

Body Style

 Station Wagon Hatch Back 4-Door Van 2-Door Mini Van Pickup Truck Other SUV

Dealer Information

Name: COURTESY CHEVROLET

Address: 1233 E. CAMELBACK RD.

City: PHOENIX State: AZ Zip: 85011

Phone: 602 279 3232

Description/Additional Comments

DRIVING 50 MPH ON A CLEAR, FLAT, PAVED ROAD A SITUATION OCCURRED WHERE I HAD TO MAKE A QUICK STOP. WHEN I APPLIED BRAKES, WHEELS LOCKED UP BRIEFLY AND VEHICLE BEGAN TO FISH TAIL. AT ONE POINT, I THOUGHT I WOULD LOOSE CONTROL. REPORTED PROBLEM TO DEALER AND MET WITH SERVICE MANAGER "JACK WALKER" ON 8/23/01. I WENT ON A TEST DRIVE WITH HIM. AT ABOUT 20MPH HE SLAMED ON THE BRAKES. WHEELS LOCKED BRIEFLY AND REAR END OF VEHICLE SLID SLIGHTLY TO LEFT. DEALER'S BRAKE EXPERT INSPECTED VEHICLE AND CLAIMED BRAKES WERE WORKING PROPERLY. I REPORT THIS SITUATION TO DEALERSHIP'S GENERAL MANAGER "CHRIS GUERRERO". HE REFERRED ME TO CHEVROLET CUSTOMER ASSISTANCE CENTER. I CONTACTED THEM TODAY, THEY CONTACTED MY DEALER AND AGAIN I GOT THE SAME ANSWER. BRAKES WERE WORKING PROPERLY. (CASE # C05404155)

I ALSO DRIVE A BMW. I FOUND MYSELF IN A SIMILAR BRAKING SITUATION. WHEN I APPLIED BRAKES, THE VEHICLE PROMPTLY STOPPED IN A STRAIGHT LINE WITH NO WHEEL LOCK-UP.

THE "ABS" ON THE BLAZER 2001'S NEED TO BE INVESTIGATED. WHEN WHEELS LOCK-UP, THIS DEFEATS THE PURPOSE OF "ABS". I HAVE SERIOUS CONCERNS WHEN I DRIVE THIS VEHICLE.

PLEASE RESPOND.

8/27/01