

U.S. Department
of TransportationNational Highway
Traffic Safety
AdministrationDOT Auto Safety Hotline
Vehicle Owner's QuestionnaireTO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotlinePosted
RECEIVED
JUL 24 AM 9:08

FOR AGENCY USE ONLY

Od or _____
rt_dt _____
od_rt _____
up_tr _____

Reference No.

OWNER INFORMATION (Type or Print)

OFFICE
OF INVESTIGATION

562206

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 7/20/01

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 digits)		(Located at bottom of windshield on driver's side)		Make	Model	Year
2G1WX15K719127902				CHEVROLET	MONTE CARLO	01
Purchased Date	Dealer's Name		Engine Size (CID/CCL)		<input type="checkbox"/> Turbo	
7-12-00	ROLOLO CHEV		3800 (L36)		<input type="checkbox"/> Diesel	
<input type="checkbox"/> New <input type="checkbox"/> Used	Dealer's City	State	Zip Code	No. Cylinders	<input type="checkbox"/> Gas	
<input type="checkbox"/> New <input type="checkbox"/> Used	FONTANA	CA	92336	6	<input type="checkbox"/> Fuel Injection	
Manufacture Date (on driver's door or pillar)	Transmission Type	Restraint System		Cruise Control	Drivetrain	Vehicle Type
08/01/00	<input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	<input checked="" type="checkbox"/> Universal Air Bag <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Passengerside Air Bag <input type="checkbox"/> 2-Point Belt <input checked="" type="checkbox"/> 3-Point Belt		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input checked="" type="checkbox"/> Car <input type="checkbox"/> Sport Utility <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other
Body Style						
<input checked="" type="checkbox"/> 2 Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other						

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)	Location	Failed Part(s)	Handicap Adaptive Equip
DRIVERS SEAT BELT	<input checked="" type="checkbox"/> Left <input type="checkbox"/> Right <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear	<input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement	<input type="checkbox"/> Yes <input type="checkbox"/> No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
No. of Failures	Date(s) of Failure(s)	Failed Part(s) Available?
	Mileage at Failure(s)	<input type="checkbox"/> Yes <input type="checkbox"/> No
	Vehicle Speed at Failure(s)	NHTSA Previously Contacted?
		<input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer
<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No			<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

On or about May 05, 2001, the drivers seat belt FAILED to operate properly and DID NOT RETRACT AS IT WAS SUPPOSED TO, ALLOWING THE LATCH PLATE TO TURN. THE NARROW SIDE TOWARDS THE SEAT BACK AND IN TURN THE WIDE SIDE TO THE DOOR, IN THE AREA OF THE COVER OF THE AIR BAG COVER. WHEN I CLOSED THE DOOR A HOLE WAS MADE IN THE DOOR

Continue on back.

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to 49 U.S.C. Chapter 309. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THIS FAILURE LEADS ME TO BELIEVE THAT THE TENSION WHEN THE BELT IS IN USE IS NOT PROPER; AND IN CASE OF AN ACCIDENT WOULD ALLOW EXCESS MOVEMENT. ALSO THE AIR BAG MIGHT BE DEPLOYED WHEN CLOSING THE DOOR, IF THAT OCCURED THE DRIVER WOULD BE STARTLED AND POSSBLY ALLOW UNINTENDED MOVEMENT OF THE VEHICLE, CAUSING A MORE SERIOUS CONDITION.

THE ATTACHED COPIES OF W/O REFLECT MOST OF THE TIMES I HAVE BEEN TO THE DEALER SINCE 5-10-01. I RECEIVED THE CAR BACK 7-19-01, I HAVE DRIVEN IT FOUR TIMES SINCE THEN AND NOT ONCE HAVE I HAD THE RETRACTOR OPERATE AS IT IS SUPPOSED TO WHEN CORRECT.

THE DEALER HAS FURNISHED A LOAN CAR ONLY ON 7-18-01.

I HAVE MARKED THE W/O COPIES AS TO DATES, MILEAGE, AND HOPE IT OF SOME BENEFIT. IF YOU CARE TO CALL ME, 760-244-7202.

(A LOCAL AUTO UPHOLSTERER SAID THIS HAS BEEN BROUGHT TO HIM IN THE PAST BUT THE LOCATION OF THE BUTTON ON THE SEAT BELT IS NOT IN THE PROPER LOCATION AND THE RETRACTORS ARE DEFECTIVE.)



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

US Department
of Transportation

National Highway
Traffic Safety
Administration

400 Severith St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$500

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 79173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATIONAL HIGHWAY TRAFFIC SAFETY ADMIN



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

**QUESTIONNAIRE
(VOC)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

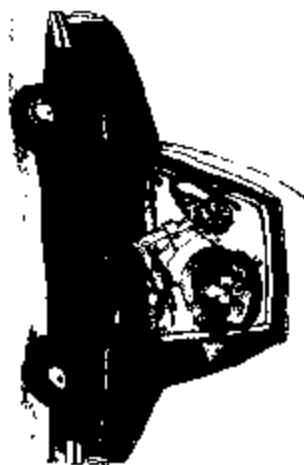
DASH 2 DOT

and dial toll free at

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1-888-327-4236

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(DASH) 2 DOT



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National Highway Traffic Safety
Administration

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THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)

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