

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

Posted DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

RECEIVED

01 JUL -9 AM 10:58

Off. or

up. If

Reference No.

OFFICE
DEFECTS INVEST

561925

OWNER INFORMATION (Type or Print)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of your authorization, NHTSA will NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

06/25/01

PRODUCT INFORMATION

Vehicle Identification No. (VIN): (17 Digits)		(Located at bottom of windshield on driver's side)		Make	Model	Year
1FTWX21F4YEA66176				4 Door Ford F250	Super Cab 4 Door Diesel XL Super Duty	V-8 2000
Purchased Date	Dealer's Name	State		Zip Code	Engine Size (CINVOCA)	No. Cylinders
	Commonwealth	Ky		40475		
☒ New ☐ Used	Dealer's City	Transmission Type		Restraint System	Cruise Control	Drivetrain
	Richmond, Ky.	☐ Manual ☒ Automatic		☒ Driverside Air Bag ☐ Motorside Air Bag ☐ 3-Point Belt	☒ Yes ☐ No	☐ Front ☐ Rear ☒ 4 Wheel
Manufacture Date (on driver's door or pillar)	Vehicle Type	Body Style				
	☐ Car ☐ Special Utility ☐ Van ☒ Truck ☐ Minivan ☐ Motorcycle ☐ Other	☐ 2-Door ☒ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other				

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)	Location	Failed Part(s)	Handicap Adaptive Equip
Brakes	☐ Left ☐ Right ☐ Front ☐ Rear	☒ Original ☒ Replacement	☐ Yes ☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
Firestone Steeltex A/T	LT 265/75R16	
No. of Failures	Date(s) of Failure(s)	Failed Part(s) Available?
	They got cracks all in them	☐ Yes ☐ No
	Mileage at Failure(s)	NHTSA Previously Contacted?
	ask for change	☐ Yes ☐ No
	Vehicle Speed at Failure(s)	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer
☐ Yes ☒ No	☐ Yes ☒ No	None yet	0	☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies). No injuries yet but will be if not taken care of. Very dangerous paid top dollar will not buy Ford again until they take care of this problem. They would not change these tires either I'm upset over this issue also. Inside cab very cheap for money the seats so HARD HARD if go on long trip your leg and rear numb so hard no comfort. Bought to pull camper so could camp - Just unhappy with Ford -

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The Brakes have acted up since First day Bought this Vehicle. They Shake, Vibrate some times have to pump, go all way to floor, pulls to side. Had worked on 3 or 4 times Then go right back to same thing Again. It scares and frightens you so bad when act up. Sometimes when this happens cannot steer it goes out, afraid of accident for don't know when or where they do it again. It just had to pay this much money for 2000 ford and be so unhappy. Got Truck up for sale due to this and buy something else, more reliable - if ford don't do something quick. ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

QUESTIONNAIRE

(V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

1-888-DASH

1-888-327-4200

DOT Auto Safety Hotline
(DASH) 2 DOT



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