



DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 TO REPORT VEHICLE SAFETY DEFECTS
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

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Date Received
RECEIVED
 JUN 15 PM 2:21
 OFFICE DEFECTS INVEST
561661

Reference No. **QC**

OWNER INFORMATION (Type or Print)

[Redacted Owner Information]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of a signature or address to the vehicle manufacturer.

Signature of Owner: [Redacted] Date: **6/11/2001**

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits): **1FDKE30G6KHC36323** Make: **FORD** Model: **E350** Year: **1990**

Purchased Date: **90-91 ? new** Dealer's Name: **? out of business** Engine Size (CID/CCL): **460** Turbo: Diesel: Gas: Fuel Injection:

New Used Dealer's City: **Crofton MD** State: **MD** Zip Code: _____ No. Cylinders: **8**

Manufacture Date (on driver's door or pillar): **6/89** Transmission Type: Manual Automatic Restraint System: Driverside Air Bag Motorbet. Passengerside Air Bag 2-Point Belt 5-Point Belt Cruise Control: Yes No Drivetrain: Front Rear 4-Wheel Vehicle Type: Car Sport Utility Van Truck Minivan Motorcycle Other VIN 2 TQ2, H22, H23, H24 Body Style: 2-Door 4-Door Stationwagon Pick Up Truck Other V21, V22, V23, V24, V25

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): **BRAKE CALIPERS** Location: Left Right Front Rear Failed Part(s): Original Replacement Handicap Adaptive Equip: Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: _____ Tire Name: _____ Complete Tire Size: _____

Nc. of Failures: _____ Date(s) of Failure(s): _____ Mileage at Failure(s): _____ Vehicle Speed at Failure(s): _____ Failed Part(s) Available? Yes No NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash: Yes No Fire: Yes No Number of Persons Injured: _____ Number of Fatalities: _____ Reported to Manufacturer: Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies): **FRONT DISC BRAKE CALIPERS DO NOT RETRACT AFTER APPLYING THE BRAKES. FRICTION RESULTING FROM THE BRAKE PADS CAUSE THE BRAKE FLUID TO BOIL EFFECTIVELY RESULTING IN NO BRAKE OPERATION. THIS CONDITION OCCURS EVERY TIME THE VEHICLE IS LEFT SITTING FOR ABOUT A MONTH. RUST DEVELOPS ON THE SLIDER BARS WHICH PREVENTS THE CALIPER FROM RETRACTING TO THE REST (BRAKES NOT APPLIED) POSITION. MOVING COMPONENTS NEED TO BE REPLACED WITH NON-CORRODING TYPE MATERIAL, OR CLEANED AND A LIGHT COATING OF GREASE APPLIED BEFORE** Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

EACH USE WHEN THE VEHICLE HAS BEEN UNUSED FOR MORE THAN A MONTH. *Belknap*

A similar recall was made on E-350 Ford vans with overheating front brakes. The local dealer checked my VIN and told me the recall did not affect my VIN. IT WAS ONLY ABOUT 2 MONTHS AFTER THIS STATEMENT (THAT I WASN'T COVERED BY THE RECALL) THAT MY BRAKES TOTALLY FAILED IN TRAFFIC IN PORTLAND, OR. *Belknap* I WAS ABLE TO STEER ONTO THE SHOULDER AND STOP THE VEHICLE WITH THE PARKING BRAKE.

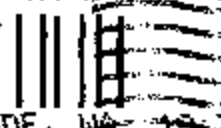
AFTER ABOUT 1 HOUR OF COOLING OFF THE BRAKES FROT AND WORKED NORMALLY. SUBSEQUENTLY THEY FAILED AGAIN *AT THE INTERSECTION OF I-5 AND I-170* AFTER ABOUT 1/2 HOUR OF DRIVING. THE BRAKES WERE TOTALLY *REBUILT* AND HAVE FAILED AGAIN. NO ACCIDENTS DUE TO WARM DRIVING.

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use

VEHICLE OWNER'S QUESTIONNAIRE (VOC)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM

DASH 2 DOT

and dial toll free at

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1-888-327-4236

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