



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

POSTED

**DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS**
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

COPIED

Form Approved: O.M.B. No. 2127-0008

FOR AGENCY USE ONLY

Date Received

Order

rt. of

ed. rt

up. ltr

Reference No.

561471

Daytime Telephone Number

OWNER INFORMATION (Type or Print)

N
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C

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of

Signature of Owner

Date **5/29/01**

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) 1FTZX1729YKA55949		Make FORD	Model F150	Year 2000
Purchased Date 12-12-99	Dealer's Name CERRITOS FORD		Engine Size (CID/CC/L) 6	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	Dealer's City CERRITOS	State CA	Zip Code 90703	No. Cylinders 6
Manufacture Date (on driver's door or pillar) 11/99	Transmission Type ☐ Manual ☒ Automatic	Restraint System ☒ Driverside Air Bag ☐ Motorbell ☒ Passengerside Air Bag ☐ 2-Point Belt ☐ 3-Point Belt	Cruise Control ☒ Yes ☐ No	Drivetrain ☐ Front ☒ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Utility ☐ Van ☒ Truck ☐ Minivan ☐ Motorcycle ☐ Other		Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement	Handicap Adaptive Equip ☐ Yes ☐ No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s):	Failed Part(s) Available? ☐ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Reported to Manufacturer ☐ Yes ☐ No NOT SURE IF Respite Settlement Board did!
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies). **Several Repair Attempts Have been made to my Truck. Motor Mounts Have been Replaced. Transmission replaced. Lower Control Arm replaced and other documented visits, all in the attempts to repair the rattling sound coming from suspension body on frame. According to servicing Dealer this is a safety concern. We were denied a replacement vehicle due to the independent contractors findings. We have had a problem with this truck eight days after purchase date. NOTE: WE HAVE BEEN THROUGH Arbitration. OVER 7**

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

we can provide you with any documents by dealer and from
us and arbitration board. Please take into consideration that
we still have this problem and that CERTOS Ford sent us away
without fixing problem.

thank you

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

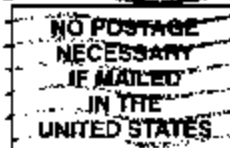
Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use

**VEHICLE
OWNER'S
QUESTIONNAIRE
(VQQ)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

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(DASH) 2 DOT



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