



U.S. Department
of Transportation
National
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

COPIED

IF AGENCY USE ONLY

Date Received: **11/11/00**

Od or
r dt
Reference No.

561462

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: [REDACTED]
State: [REDACTED]
Zip: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: [REDACTED]

Date: **5.29.01**

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (17 Digits) KMH4DN45D1LU057948		Make HYUNDAI	Model ELANTRA	Year 2001
Purchased Date 11/11/00	Dealer's Name ATLANTIC AUTOMALL		Engine Size (CID/CO/L) 4	☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection
☐ New ☐ Used	Dealer's City WEST ISLIP	State NY	Zip Code 11795	No. Cylinders 4
Manufacture Date (on driver's door or pillar) OCT. 1 2001	Transmission Type ☐ Manual ☒ Automatic	Restraint System ☒ Driverside Air Bag ☐ Motorbelt ☒ Passengerside Air Bag ☐ 2-Point Belt ☒ 4-Point Belt	Cruise Control ☐ Yes ☒ No	Drive/Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☒ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other		Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) HUBCAP SPLIT RING (PLASTIC) RETENSION WASHERS	Location ☒ Left ☒ Right ☒ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement	Handicap Adaptive Equip ☐ Yes ☐ No
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ON LUG NUTS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s):	Failed Part(s) Available? ☐ Yes ☐ No
		NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer ☐ Yes ☐ No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies). **THE HUBCAPS ON THIS ELANTRA ARE SOLELY RETAINED TO THE RIMS BY A PLASTIC SPLIT RING RETAINING WASHER WHICH RIDES IN A GROOVE ON EACH LUG NUT. UPON MAKING THE FIRST TIRE ROTATION AT 7500 MILES, I DISCOVERED THAT THESE "WASHERS" HAD SUBSTANTIALLY MELTED ON THE FRONT LUG NUTS. THE REMAINING UNMELTED SECTIONS OF THE WASHERS MIGRATED OUT OF THE LUG NUT GROOVE AND FELL APART IN MY HANDS UPON HANDLING. THE LUG NUTS. THIS CONDITION WAS NOT NOTICED OR**

Continue on back

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

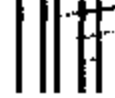
ON EVIDENT ON THE BACK WHEEL LOG NUTS. IT'S
OBVIOUS TO ME THAT DUE TO ^{THE} USUALLY HIGHER TEMPERATURES
GENERATED BY THE FRONT DISC BRAKES AS OPPOSED TO THE
REAR DRUM BRAKES, THESE WASHERS CANNOT WITHSTAND
THESE HIGHER TEMPERATURES AND WILL EVENTUALLY TOTALLY
DISINTEGRATE ALLOWING THE HUB CAP TO SEPARATE
FROM THE WHEEL, WHICH AT HIGHWAY SPEEDS CAN
CAUSE A WHOLE LIST OF LIFE THREATENING SITUATIONS TO
PEDESTRIANS AND OTHER DRIVERS. I STRONGLY URGE YOU
TO INVESTIGATE THIS POTENTIALLY DANGEROUS CONDITION BEFORE
LIFE AND PROPERTY BECOME SUBJECT TO HARM. I HAVE
RETAINED 4 OF THE SALVAGABLE REMAINS OF THESE WASHERS
IF YOU WOULD LIKE THEM FORWARDED TO YOU. EACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

QUESTIONNAIRE

(V00Q)

DOT AUTO SAFETY HOTLINE

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OR

DASH 2 DOT

and dial toll free at

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