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U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

## AUTO SAFETY HOTLINE VEHICLE OWNER'S QUESTIONNAIRE NATIONWIDE 1-800-434-8363 DC METRO AREA 346-0123

FOR AGENCY USE ONLY

REFERENCE NO.

561362

DATE RECEIVED

PAID: 07  
DEFECTS: 10/16/01  
NHTSA

### OWNER INFORMATION (TYPE OR PRINT)

LAST NAME

FIRST NAME & MIDDLE INITIAL

TEL

SIGNATURE OF OWNER

DATE

4-21-01

### VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.

1HVB8AAN0WH600007

VEHICLE MAKE & MODEL

International 3800  
School Bus #58

MODEL YEAR

1998

\* LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER  
READING

33862

DATE  
PURCHASED

7-10-98

DEALER'S NAME, CITY, & STATE

Wise International  
Cleveland, OH

ENGINE SIZE

(CID/CC/L)

NO. CYLINDERS

466  
6

☒ TURBO

☒ DIESEL

☐ GAS

☐ FUEL INJECTED

TRANSMISSION TYPE

☐ MANUAL

☒ AUTOMATIC

CRUISE  
CONTROL

☐ Yes ☒ No

POWER  
STEERING

☒ Yes ☐ No

POWER  
BRAKES

☐ Yes ☒ No

AIR  
CONDITIONED

☐ Yes ☒ No

BODY STYLE

STALVAG

4 DR

2 DR

HATCH BK

VAN

PK UP TRK

OTHER

### FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT/PART NAME(S)

Power Steering / LUK #LF73C  
Pump

LOCATION

☒ Left ☐ Right

☒ Front ☐ Rear

FAILED PART(S)

☒ ORIGINAL

☐ REPLACEMENT

NO. OF FAILURES

4

DATE(S) OF FAILURE(S)

5-18-01

MILEAGE(S) AT FAILURE(S)

31,755

VEHICLE SPEED AT FAILURE(S)

accelerating

MANUFACTURER  
CONTACTED

☐ YES ☒ NO

NHTSA PREVIOUSLY  
CONTACTED

☐ YES ☒ NO

### APPLICABLE ACCIDENT INFORMATION

ACCIDENT

☐ YES ☒ NO

FIRE

☐ YES ☒ NO

NUMBER PERSONS  
INJURED

-0-

NUMBER OF FATALITIES

-0-

PROPERTY DAMAGE  
(Est.)

-0-

POLICE REPORT  
FILED

☐ YES ☒ NO

### NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

Loss of power steering, turning  
left or right. Only when engine  
speed is increased during steering  
operation

Original pump #2107611

Replaced with brand new pump

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974

Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA

in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.