



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

Posted

FOR AGENCY USE ONLY

Date Received

Odor _____
rt at _____
odort _____
up/lt _____

Reference No.

OWNER INFORMATION (Type or Print)

561204

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

5 5 2001

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) 1 F A B P 3 1 9 1 F W 3 6 3 5 0 4		(Located at bottom of windshield on driver's side)		Make Ford	Model Escort	Year 1985 1/2
Purchased Date 8-23-85	Dealer's Name Airport Ford			Engine Size (CID/CYL) 1.9L	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
☒ New ☐ Used	Dealer's City Florence			State KY	Zip Code 41042	No. Cylinders 4
Manufacture Date (on driver's door or pillar) 8/85	Transmission Type ☒ Manual ☐ Automatic	Restraint System ☐ Driverside Air Bag ☐ Motorized ☐ Passengerside Air Bag ☐ 2-Point Belt ☒ 3-Point Belt		Cruise Control ☐ Yes ☒ No	Drivetrain ☒ Front ☐ Rear ☐ 4 Wheel	Vehicle Type ☒ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other 3-Door HATCHBACK						

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) 1 SEAT BELT LATCH 2 GEAR SHIFT 3 PARKING BRAKE 4 IGNITION MODULE	Location ☐ Left ☐ High ☐ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement	Handicap Adaptive Equip ☐ Yes ☒ No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s):	Failed Part(s) Available? ☒ Yes ☐ No
		NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Reported to Manufacturer ☐ Yes ☒ No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

1 The seat belt latch incorporates a plastic spacer which holds a metal bar in position. The metal bar holds the seat belt webbing in place. The plastic has become brittle and no longer holds the bar in position, allowing the seat belt to randomly pop loose. Ford will not sell the plastic part and replacing the entire seatbelt assembly costs more than the car is worth.

2 The Rubber boot surrounding the gear shift lever is so tight in cold weather that it will pull the lever out of gear and into neutral. This has caused one accident so far, when the car was parked, it put itself into neutral, rolled down a hill and struck a parked car. Airport Ford said they can't find anything wrong.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 507. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

- 3 Parking Brake will randomly Pop loose AFTER being set. This started AFTER A FORD Dealer, Beechmont Ford, Cincinnati 45245 Did A brake repair. This contributed to the accident mentioned above in (a)
- 4 The distributor-mounted ignition module fails, on average, every 24,000 miles. The unit is on its 4th or 5th module. So far, I've been able to coast clear of traffic without incident each time it failed (causes instant engine stoppage when it breaks.)

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Complete and return or place in your car manual for future use

**VEHICLE
OWNER'S**

QUESTIONNAIRE

(V00)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety hotline
(DASH) 2 DOT



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