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People Saving People

1-888-DASH-2-DOT

Vehicle Owner's Questionnaire

Office of Defects Investigation

[Click here to fill out the form using SSL \(your information will be encrypted\)](#)

560958

Form Approved: O.M.B. No. 2127-0008

Please provide your name, address, and phone number, as well as specific details about your vehicle and the problems you encountered with it. We would like to have a telephone number where you can be reached or where we can leave a message. This is necessary to obtain more detailed information when required for our investigative efforts. You may want to have your owner's manual handy as you proceed through the several screens of the questionnaire. Required information is marked with *.

Owner Information

* First Name

* Last Name

Organization

* Address

Address

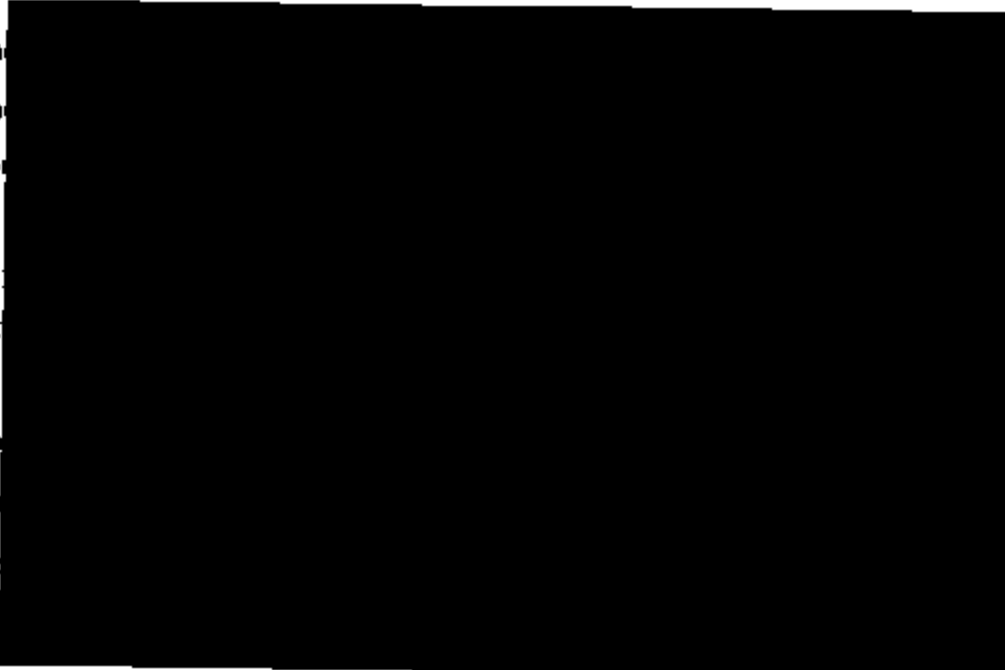
* City

Home Phone

Work Phone

Fax Number

Email Address



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The Privacy Act prevents release of owner information without prior authorization.

Do you wish to request a mailed signature form, which will authorize NHTSA to provide a copy of the owner information along with the vehicle information contained in this report to the manufacturer of your vehicle?

Yes

Vehicle Information

17 digit Vehicle Identification Number (VIN): 1J4GW58S3XC766727
(Located under windshield on driver's side dashboard)



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You may want to refer to your owner's manual while completing this section. Required information is marked with *.

Vehicle Information

*** Vehicle Make:**

For example: Ford, or

Honda

*** Vehicle Model:**

For example: Taurus, or

Accord

*** Vehicle Year:** (yyyy)

Current Mileage Reading:

Purchase Date: / (yyyy)

New Used

Engine Size(CID/CC/L):

Antilock Brakes

- Yes
- No

Cruise Control

- Yes
- No

No. Cylinders:

- Fuel Injection
- Turbo
- Diesel
- Gas

Restraint System

- Driverside Airbag
- Passengerside Airbag
- Side Airbag - Driver
- Side Airbag - Passenger
- 3-Point Belt
- Motor Belt
- 2-point Belt

Drivetrain

- Front
- Rear
- 4 Wheel

Body Style

- Station Wagon
- Hatch Back
- 4-Door
- Van
- 2-Door
- Mini Van
- Pickup Truck
- Other

Dealer Information

Name:

Address:

City: State: Zip:

Phone:



[Help](#)



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Office of Defects Investigation

In this section, please provide details about the safety defect. Select the closest description of the problem component from the Major Assembly list. If you select "None", any other information you enter in this section of the questionnaire will be discarded.

Failed Component/Part Information

Major Assembly:

Assembly Description:
(If you select "Other Equipment" as the Major Assembly, please provide a description)

Location:
 Left Right NA
 Front Rear NA

Failed Part:
 Original
 Replacement

Number of Failures:

Date of Failure: (mm/dd/yyyy)

Mileage at Failure:

Vehicle Speed at Failure:

Manufacturer Contacted?
 Yes
 No

NHTSA Previously Contacted?
 Yes
 No

Applicable Incident Information

Crash: Yes No
Fire: Yes No

Airbag Deployed?

Driver side:	Front	<input type="radio"/> Yes	Side	<input type="radio"/> Yes
		<input type="radio"/> No		<input type="radio"/> No
		<input checked="" type="radio"/> N/A		<input checked="" type="radio"/> N/A

Passenger side:	Front	<input type="radio"/> Yes	Side	<input type="radio"/> Yes
		<input type="radio"/> No		<input type="radio"/> No
		<input checked="" type="radio"/> N/A		<input checked="" type="radio"/> N/A

Number of Persons Injured: **Number of Fatalities:**

Estimated Property Damage: \$ **Reported to police?** Yes
(Rounded to nearest dollar) No

You may report problems with as many as 6 component parts of a single vehicle in a single questionnaire. Click **Report Another Component** to provide details about another problem component on the same vehicle. When you have finished reporting all the problem components, click **Proceed to Next Section**.



Help



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Office of Defects Investigation

Please provide a detailed description of each problem/incident for the Office of Defects Investigation. You can type up to 2000 characters of comment though the window won't show more than 70 characters at a time.

Description/Additional Comments

SEE ATTACHMENT



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THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)

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