


DOT Auto Safety Hotline Vehicle Owner's Questionnaire		FOR AGENCY USE ONLY	
 U.S. Department of Transportation National Highway Traffic Safety Administration REPORT VEHICLE SAFETY DEFECTS 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/online		Date Received _____ Od. or rt. dt. _____ Reference No. _____ 560735	
OWNER INFORMATION (Type or Print)			
Name _____		_____	
Street _____		_____	
City _____		_____	
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input type="checkbox"/> YES <input type="checkbox"/> NO In the absence of authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.			
Signature of Owner _____		Date <u>4/17/00</u>	
PRODUCT INFORMATION			
Vehicle Identification No. (VIN) (17 Digits) 453BG6857W7602336		Make SUBARU	Model LEGACY
Year 1998			
Purchased Date 4/7/00	Dealer's Name COLONIAL MOTORCARS		Engine Size (CID/CGL) _____
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's City KINGSTON	State NY	Zip Code 12402
Manufacture Date (on driver's door or piler)	Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Restrain. System <input checked="" type="checkbox"/> Driverside Air Bag <input checked="" type="checkbox"/> Passengerside Air Bag <input checked="" type="checkbox"/> 3-Point Belt	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
		Drivetrain <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input checked="" type="checkbox"/> Minivan <input type="checkbox"/> Sport Utility <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other
			No. Cylinders <u>4</u> <input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input checked="" type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
FAILED COMPONENT(S)/PART(S) INFORMATION			
Part Name(s) ENGINE NOISE		Location <input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
			Handicap Adaptive Equip. <input type="checkbox"/> Yes <input type="checkbox"/> No
TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Brand		Tire Name	Complete Tire Size
No. of Failures	Date(s) of Failure(s)	Mileage at Failure(s)	Vehicle Speed at Failure(s)
			Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No
			NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities
			Reported to Manufacturer <input type="checkbox"/> Yes <input type="checkbox"/> No
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).			
ATTACH ARE DOCUMENTS STATING THAT THERE IS A ENGINE NOISE IN MY 1998 SUBARU ENGINE IT IS A LOUD PISTON NOISE WHEN COLD AND PUTTING THE CAR INTO DRIVE AND DRIVEN AWAY. SUBARU AND COLONIAL MOTORS WHO ^{THE} DISTRIBUTE AGREE THAT THE NOISE IS THERE AND GRES AWAY WHEN ENGINE IS WARM THEY SAY THIS - IS NORMAL. I AM NOT CONVINCED THAT THIS IS NORMAL I OFFICE DEFECTS INVESTIGATION THERE ARE PROBLEMS WITH THE PISTONS. 2 LETTER DATED FROM COLONIAL MOTORS TO CONSUME FROM			
(Continue on back)			
The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

BUREAU CLAIM THAT THEY ARE NOT RESPONSABLE FOR THIS MATTER AND SUBARU HAS FULL RESPONSABLEY IF COLONIAL MOTORS BEING DISTRIBUTOR AND SERVICE SUBRAU DOSE NOT TAKE REPNOSABLEY. THE QUESTION IS, ~~IF COLONIAL MOTORS~~ WHAT IF I WAS TO TRADE THIS VEHICLE IN FOR A WATER MOOLE WITH OTHER AUTO DEALERS SUCH AS FORD, OACHRYSLER. WOULD THEY TAKE THIS VEHICLE AS A TRADE IN AT FULL BOOK VALUE WITH THIS ENGINE NOISE?

NOTE I HAVE FULL EXTENDED WARRANTY ON THIS ENGINE

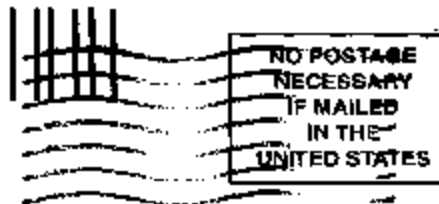
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S
QUESTIONNAIRE
(VQQ)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Helpline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline

THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)

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