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Form Approved: O.M.B. No. 2127-0006

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U.S. Department of Transportation  
National Highway Traffic Safety Administration

AUTO SAFETY HOTLINE  
VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9393  
DC METRO AREA 202-388-0123

DATE RECEIVED

od  
rt. of  
od-rt  
up-ltr

REFERENCE NO.

OFFICE OF THE ASSISTANT SECRETARY FOR SAFETY

560651

DAY TIME TELEPHONE NO. (AREA CODE)

OWNER INFORMATION (TYPE OR PRINT)

NAME AND ADDRESS

[Redacted owner information]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES  NO   
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE

VEHICLE INFORMATION

VEHICLE MAKE

VEHICLE MODEL

MODEL YEAR

VOLVO TRUCK

VA

1997

\*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

DATE

DEALER'S NAME, CITY & STATE

ENGINE SIZE

TURBO  
 DIESEL  
 GAS  
 FUEL INJECTN

160000

PURCHASED \_\_\_\_\_  
 NEW  USED

NO. CYLINDERS...

TRANSMISSION TYPE  
 MANUAL  
 AUTOMATIC

ANTILOCK BRAKES  
 YES  
 NO

RESTRAINT SYSTEM  
 DRIVERSIDE AIRBAG  MOTORBELT  
 PASSENGERSIDE AIRBAG  
 3-POINT BELT  2-POINT BELT

CRUISE CONTROL  
 YES  
 NO

DRIVETRAIN  
 FRONT  
 REAR  
 4-WHEEL

BODY STYLE  
STAWAG \_\_\_\_\_ HATCH BK \_\_\_\_\_  
4 DR \_\_\_\_\_ VAN \_\_\_\_\_  
2 DR \_\_\_\_\_ PK UP TRK \_\_\_\_\_  
OTHER \_\_\_\_\_

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT  
VENTILATION  
11504000

PART NAME(S)  
RELAY

LOCATION  
 LEFT FRONT  
 RIGHT REAR

LEFT FRONT  
 RIGHT REAR

FAILED PART(S)  
 ORIGINAL  
 REPLACEMENT

NO. OF FAILURES

DATE(S) OF FAILURE(S)

MANUFACTURER CONTACTED

NHTSA PREVIOUSLY CONTACTED

(DI)

MILEAGE AT FAILURE(S) 160000

YES  NO

YES  NO

VEHICLE SPEED AT FAILURE(S)

APPLICABLE ACCIDENT INFORMATION

ACCIDENT  
 YES  NO

FIRE  
 YES  NO

NUMBER PERSONS INJURED

NUMBER OF FATALITIES

PROPERTY DAMAGE ESTS

POLICE REPORTED  
 YES  NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

CAB CAUGHT FIRE IN LOCATION OF ACCESSORY PANEL IN SLEEPER COMPARTMENT. DRIVER NOTICED RED GLOW BEHIND HILL WHILE IN DRIVER SEAT

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974  
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.