



DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 REPORT VEHICLE SAFETY DEFECTS
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY
COPIED
 Date Received: _____
 QC'd
 DEFECTS IN: **560433**
 References No. _____
 Daytime Telephone Number: _____

OWNER INFORMATION (Type or Print)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 in the absence of _____ name or address to the vehicle manufacturer.

Signature of Owner: _____

Date: 3/17/01

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (Located at bottom of _____)		Make <u>Ford</u>	Model <u>Conv Van</u>	Year <u>93</u>
Purchased Date <u>Aug 2000</u>	Dealer's Name <u>Bought From Private Party</u>		Engine Size (CID/CC/L) <u>8</u>	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input checked="" type="checkbox"/> GAS <input checked="" type="checkbox"/> Fuel Injection
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's City	State	Zip Code	No. Cylinders
Manufacture Date (on driver's door or pillar) <u>3/93</u>	Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Restraint System <input checked="" type="checkbox"/> Driverside Air Bag <input type="checkbox"/> Motorbelt <input type="checkbox"/> Passengerside Air Bag <input checked="" type="checkbox"/> 2-Point Belt <input type="checkbox"/> 3-Point Belt	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drivetrain <input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel
Vehicle Type <input checked="" type="checkbox"/> Car <input type="checkbox"/> Sport Utility <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other		Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) <u>Tire, Firestone Wilderness AT</u>	Location <input type="checkbox"/> Left <input type="checkbox"/> Front <input checked="" type="checkbox"/> Right <input checked="" type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input checked="" type="checkbox"/> Replacement	Handicap Adaptive Equip <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
--	--	--	---

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand <u>Firestone</u>	Tire Name <u>Wilderness AT</u>	Complete Tire Size
No. of Failures <u>1</u>	Date(s) of Failure(s) <u>Aug 2000</u>	Failed Part(s) Available? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Mileage at Failure(s) <u>Unknown</u>	Vehicle Speed at Failure(s) <u>Noticed steel Belt protruding jacked</u>	NHTSA Previously Contacted? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured <u>None</u>	Number of Fatalities <u>None</u>	Reported to Manufacturer <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
--	---	--	-------------------------------------	---

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

After I Bought this Van, and got it home I went over it carefully & discovered Rt. Rear tire had its steel Belt protruding out of the sidewall, under the tread cap. I took Van to our local Firestone dealer for replacement a few days before the recall was made public. I was charged \$80.00+ for a new tire. A few days after The recall, I went back to the dealer & demanded a refund. I also wrote to our Atty. General, who responded promptly, only then did the tire dealership Refund my money. I wanted all 4 tires replaced with

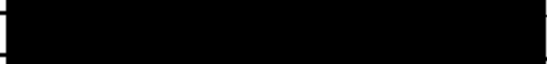
Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Another Brand # was Denied, The above mentioned, Firestone tires have very poor traction on rain or snow or mud, upon braking on wet pavement I have to be very careful. I had the same problem years ago with Firestone tires on a new 1965 Ford car, I very nearly slid thru a red light at 25 MPH, The first week I owned that car, it was raining at the time. I am not a new driver as I have been driving since I was 9 years old (cars & tractors) I have never crashed, but have been hit 5 times all while stopped for a light or to make a left turn.

Thank you very much for your concern



ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S
QUESTIONNAIRE
(VQQ)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

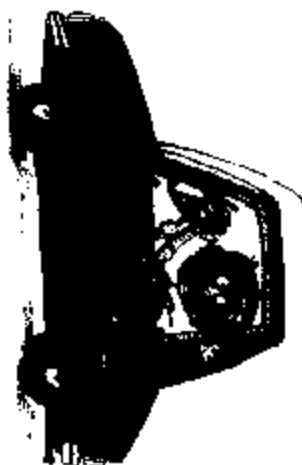
DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline