



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

POSTED

FOR AGENCY USE ONLY

Date Received

Officer

up

Reference No.

560310

Daytime Telephone Number
()

OWNER INFORMATION (Type or Print)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 03/03/01

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side)

Make

Model

Year

1 F M Y U 0 4 1 9 1 K F 6 9 5 3 7

FORD

ESCAPE

2001

Purchased Date
11/10/01

Dealer's Name

BURNS FORD INC

Engine Size
(CID/CC/L)

3.0

☐ Turbo
☐ Diesel

☒ Gas

☒ Fuel Injection

☒ New ☐ Used

Dealer's City

HUNTINGTON

State

NY

Zip Code

No. Cylinders

6

Manufacture Date
(on driver's door or pillar)

12/00

Transmission Type

☐ Manual

☒ Automatic

Restraint System

☒ Driverside Air Bag

☐ Motorbelt

☒ Passengerside Air Bag

☐ 2-Point Belt

☒ 3-Point Belt

Cruise Control

☒ Yes

☐ No

Drivetrain

☐ Front

☐ Rear

☒ 4-Wheel

Vehicle Type

☐ Car

☐ Van

☐ Minivan

☐ Other

☒ Sport Utility

☐ Truck

☐ Motorcycle

Body Style

☐ 2-Door

☐ Stationwagon

☐ Pick Up Truck

☐ Other

☒ 4-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Rear Seats

Location

☐ Left

☐ Front

☐ Right

☒ Rear

Failed Part(s)

☒ Original

☐ Replacement

Handicap Adaptive Equip

☐ Yes

☒ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes ☐ No

NHTSA Previously

Contacted?

☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

NA

Number of Fatalities

NA

Reported to Manufacturer

☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

REAR SEATS DO NOT HOLD PROPERLY WHEN
IN SITTING POSITION. THE LOCKING
MECHANISM PROVIDED IS NOT ADEQUATE
TO HOLD SEAT DOWN. I FEAR THAT IF
THERE IS A COLLISION THE INDIVIDUAL
IN REAR SEAT WILL HAVE THE CUSHION
THEY ARE SITTING ON COME OUT AND THEY
WILL BE HELD UP BY SEATBELTS ONLY

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

IF IT'S A CHILD OR SMALL ADULT THEY
COULD BE SERIOUSLY INJURED BY BEING
CHOKED BY SEATBELTS. THE PROBLEM WAS
ALREADY BROUGHT TO FORD'S ATTENTION THRU
VARIOUS PHONE CALLS & 3 TRIPS TO DEALER.
SERVICE DEPT DOES FEEL IT'S A POOR DESIGN
BUT NOTHING WAS DONE. WE HAVE TRIED
TO SEE IF THERE ARE ANY CRASH TESTS
DONE ON THIS VEHICLE AND WE CAN'T
LOCATE ANY ON RECORD

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

QUESTIONNAIRE

(V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

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