

U.S. Department
of TransportationNational Highway
Traffic Safety
AdministrationDOT Auto Safety Hotline
Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

POSTED

FOR AGENCY USE ONLY

Date Received

Oid. or

Title

City

State

Reference No.

DEFECTS IN

560306

Daytime Telephone Number

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Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

3.5.01

PRODUCT INFORMATION

Vehicle Identification No. (VIN.)
(17 Digits)(Located at bottom of
windshield on driver's side)

Make

Model

Year

1N6ED26T6YC311883

Nissan

Frontier
Desert Runner

2000

Purchased Date

Dealer's Name

State

AZ

Zip Code

85711

Engine Size
(CID/CC/L) Turbo
 Diesel
 Gas

No. Cylinders

 Fuel InjectionManufacture Date
(on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

5.28.99

 Manual
 Automatic Driverside Air Bag
 Motorbelt
 Passengerside Air Bag
 2-Point Belt
 3-Point Belt Yes
 No Front
 Rear
 4-Wheel Car
 Sport Utility
 Van
 Truck
 Minivan
 Motorcycle
 Other 2-Door
 4-Door
 Stationwagon
 Pick Up Truck
 Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) passenger airbag
sunroof cover

Location

 Left
 Right
 Front
 Rear

Failed Part(s)

 Original
 Replacement

Handicap Adaptive Equip

 Yes
 No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)
Available? Yes NoNHTSA Previously
Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash

 Yes No

Fire

 Yes No

Number of Persons Injured

0

Number of Fatalities

0

Reported to Manufacturer

 Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

- ① passenger airbag defective at purchase. Replaced twice. Still did not stay compact in hold. (Have repair invoices)
- ② Cover on sunroof did not stay in place. Evidently vibrated loose. Fell in face while driving.
- ③ Undiscovered problem with wheel bearings. Replaced before purchase. Did not know of this problem when bought.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

NISSAN FRONTIER SAFETY PROBLEMS

August 14, 2000

TO WHOM IT MAY CONCERN;

I have bought and driven Nissans for nearly thirty years. I have always been very happy with my purchase. This situations described below discredit your reputation and destroy my trust in your products. Therefore, I will be making NO further payments. You can either pick the vehicle up at my residence or I will deliver it to Thoroughbred Nissan in Tucson.

Last week I believe I came very close to serious injury or even death because of a defect with the sunroof on my Nissan Desert Runner. It is extremely disconcerting to, now, have had three major safety problems with this vehicle in the year that I have owned it.

1.) SUNROOF: While driving my Nissan at approximately 45 MPH on a very busy street, the inside cover for the sunroof fell in front of my face. The screws, evidently had vibrated loose. The cover fell from the back side, but stayed attached in front so that I could not get it out from in front of my face. I was traveling in the left hand lane, and could see only out of the driver's side window. I managed to slowly start stopping while using the median to guide me. When I had the opportunity to get into a left turn lane I stopped. I was so upset and angry I debated leaving the truck there! I am sending three pictures of the situation.

2.) PASSENGER SIDE AIRBAG; When I purchased my Nissan i was aware at that time that the cover over the passenger side airbag had lifted out of its compartment. The airbag cover was replaced, with considerable inconvenience. The installation did not alleviate the problem, so Thoroughbred Nissan replaced it again. The cover is still not installed correctly. I believe this is a serious situation waiting to happen.

3.) WHEEL BEARINGS: When I called Nissan's Complaint Department, after my dissatisfaction with the airbag problem, I learned from the representative that a wheel bearing had been replaced before I purchased the vehicle. Why wasn't this disclosed to me before I bought the truck?



cc. Thoroughbred Nissan
WFS Financial Inc.

NISSAN FRONTIER SAFETY PROBLEMS

VIEW FROM DRIVERS SEAT WHEN COVER FALLS

