



US Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

On _____
at _____
City _____
State _____
Zip _____

Reference No.

OWNER INFORMATION (Type or Print)

[Redacted Owner Information]

OFFICE
STREET ADDRESS

560250

Residing Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 01/20/01

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (17 Digits) JF4EF235634800772		Make Subaru	Model Impreza	Year 1995
Purchased Date 8-94	Dealer's Name KATS KARS		Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	Dealer's City POWHEATON POINT	State OH	Zip Code	No. Cylinders
Manufacture Date (on driver's door or pillar) 07/94	Transmission Type ☒ Manual ☐ Automatic	Restraint System ☒ Driverside Air Bag ☐ Motorbelt ☒ Passengerside Air Bag ☐ 2-Point Belt ☒ 3-Point Belt	Cruise Control ☒ Yes ☐ No	Drivetrain ☐ Front ☐ Rear ☒ 4-Wheel
Vehicle Type ☒ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other		Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) SHOULDER HARNESS LOCKING MECHANISM	Location ☒ Left ☒ Right ☐ Front ☒ Rear	Failed Part(s) ☒ Original ☐ Replacement	Handicap Adaptive Equip ☐ Yes ☒ No
---	---	--	---

TO BE COMPLETED WHEN REPORTING A FAILURE

Tire Brand	Tire Name	Complete Tire Size
No. of Failures	Date(s) of Failure(s) 11-25-00 (continuous thereafter) 124,000 Mileage at Failure(s) Vehicle Speed at Failure(s): Approx 25-30 mph	Failed Part(s) Available? ☒ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 3	Number of Fatalities 0	Reported to Manufacturer ☒ Yes ☐ No
--	---	--------------------------------	---------------------------	---

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies). While traveling on county road (paved) went around a corner to (R). Tires hit curbs which were put on road for traction in snowy weather - but it was raining out, & I lost traction. The car was thrust @ of center and struck an old barn sitting on road side. I hit the brakes - initially, & then attempted to turn wheels to regain traction - but impacted drivers/passenger & drivers side doors. All seatbelt shoulder harnesses did NOT lock! Myself hit steering wheel, my 15 yr old daughter - front passenger side - hit dash w/ her face, gear shift w/ her jaw. My 16 yr old daughter - back (R) side - flew forward & hit back of seat in front of her.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 449 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Myself & 16yr old had bad neck/shoulder strains. My 15yr old had dislocated jaw, facial contusions, dislocated shoulder. She is being treated by chiropractor, orthopedic surgeon, neurologist, & physical therapist.

We contacted Subaru, who HAS been responsive on phone - but has repeatedly failed to send anyone to inspect my belts after promising such. They have also asked for extensive information, but as of yet have failed to send me the list either via mail or fax. They have told me they will want me to bring my vehicle to the wholesaler, w/ Subaru dealer on Jan. 23, when a company official can be there. -

I TOOK MY CAR INTO SUBARU FOR INSPECTION - THE CORPORATE OFFICIAL LEFT THE DEALERSHIP BEFORE I RETURNED TO PICK UP MY CAR - THE SERVICE MANAGER SAID THEY FOUND NOTHING WRONG, BUT I HAVE NOT REC'D ANY WRITTEN INFO & MY BELTS DO NOT WORK! (Additional comments if necessary)

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use

**VEHICLE
OWNER'S
QUESTIONNAIRE
(VOC)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline