

POSTED
 U.S. Department of Transportation
 National Highway Traffic Safety Administration

**DOT Auto Safety Hotline
 Vehicle Owner's Questionnaire
 TO REPORT VEHICLE SAFETY DEFECTS**
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received: **MAR-6 2001**

Order or Reference No.: **560221**

OFFICE DEFECTS INVESTIGATION

QC'd RECEIVED

OWNER INFORMATION (Type or Print)

Name: [Redacted]
 Street: [Redacted]
 City: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of your authorization, NHTSA will NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: [Redacted] Date: **2/22/01**

PRODUCT INFORMATION

Vehicle Identification No. (VIN): **2B4EP44R4X2212682** Make: **DODGE** Model: **GRAND CARAVAN** Year: **1999**

Purchased Date: **Dec 98** Dealer's Name: **HARR Dodge** Engine Size: Turbo Diesel Gas
 New Used Dealer's City: **Worcester** State: **MA** Zip Code: **01571** No. Cylinders: Fuel Injection

Manufacture Date: **10/98** Transmission Type: Manual Automatic Restraint System: Driverside Air Bag Motorbelt Passengerside Air Bag 2-Point Belt 3-Point Belt
 Cruise Control: Yes No Drivetrain: Front Rear 4-Wheel Vehicle Type: Car Sport Utility Van Truck Minivan Motorcycle Other Body Style: 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): _____ Location: Left Right Front Rear Failed Part(s): Original Replacement Handicap Adaptive Equip: Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: _____ Tire Name: _____ Complete Tire Size: _____

No. of Failures: _____ Date(s) of Failure(s): _____ Mileage at Failure(s): _____ Vehicle Speed at Failure(s): _____ Failed Part(s) Available? Yes No NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash: Yes No Fire: Yes No Number of Persons Injured: _____ Number of Fatalities: _____ Reported to Manufacturer: Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Head lights do NOT project illumination. You can not see using the headlights you seem to drive by the illumination. We have upgraded 3 bulbs to the brightest lights possible and still have very little illumination. We can not drive at night anywhere that there is not lighting since you can not see. We have been to the dealer & have talked to Chevy. They both claim it passes lighting standards I have also

Continue on back.

The Privacy Act of 1974 - Public Law 93-578 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mall postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Checked with other drivers of Geo's Geocon + they also claim the same - I talked to not enough lighting. I talked to Auto parts places + they said they have reports of the same problem. People looking for better illumination. My wife will not take the Dodge out at night unless in an emergency if the other car is not available. I talked to a District manager of Chevy N.E. + his only concern was how I got his #. He did not care I just claimed it was passed. Stronger lighting.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (VOQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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