


1122

 US Department of Transportation National Highway Traffic Safety Administration	<b>AUTO SAFETY HOTLINE</b> <b>VEHICLE OWNER'S QUESTIONNAIRE</b> NATIONWIDE 1-800-424-9393 DC METRO AREA 202-368-0123	<b>FOR AGENCY USE ONLY</b> DATE RECEIVED 03 APR 00 09:09:27 OFFICE 202 368 0123
OWNER INFORMATION (TYPE OR PRINT) NAME: [REDACTED]		REFERENCE NO. <h1 style="text-align: center;">560202</h1>

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES  NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER \_\_\_\_\_ DATE 3/13/00

VEHICLE INFORMATION			
VEHICLE IDENTIFICATION NO.* <u>HV4NDJSSLYN79189</u>	VEHICLE MAKE <u>Volvo</u>	VEHICLE MODEL <u>VNL610</u>	MODEL YEAR <u>2000</u>
*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE			
CURRENT ODOMETER READING <u>67647</u>	DATE PURCHASED <u>7/20/99</u> <input checked="" type="checkbox"/> NEW <input type="checkbox"/> USED	DEALER'S NAME, CITY & STATE <u>Denver Volvo, CO</u>	ENGINE SIZE (CID/CCA) _____ NO. CYLINDERS <u>6</u> <input type="checkbox"/> TURBO <input checked="" type="checkbox"/> DIESEL <input type="checkbox"/> GAS <input checked="" type="checkbox"/> FUEL INJECTN
TRANSMISSION TYPE <input checked="" type="checkbox"/> MANUAL <input type="checkbox"/> AUTOMATIC	ANTILOCK BRAKES <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	RESTRAINT SYSTEM <input type="checkbox"/> DRIVERSIDE AIRBAG <input type="checkbox"/> MOTORBELT <input type="checkbox"/> PASSENGERSIDE AIRBAG <input checked="" type="checkbox"/> 3-POINT BELT <input type="checkbox"/> 2-POINT BELT	CRUISE CONTROL <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
		DRIVETRAIN <input type="checkbox"/> FRONT <input type="checkbox"/> REAR <input type="checkbox"/> 4-WHEEL	BODY STYLE STAWAG _____ HATCH BK _____ 4 DR _____ VAN _____ 2 DR _____ PK UP TRK _____ OTHER <input checked="" type="checkbox"/>

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)			
COMPONENT <u>Seats, Wheel Bearings Cones/Races</u>	PART NAME(S) _____	LOCATION <input type="checkbox"/> LEFT FRONT <input type="checkbox"/> RIGHT REAR <input type="checkbox"/> FRONT <input type="checkbox"/> REAR	FAILED PART(S) <input type="checkbox"/> ORIGINAL <input type="checkbox"/> REPLACEMENT
NO. OF FAILURES _____	DATE(S) OF FAILURE(S) _____ MILEAGE AT FAILURE(S) _____ VEHICLE SPEED AT FAILURE(S) _____	MANUFACTURER CONTACTED <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	NHTSA PREVIOUSLY CONTACTED <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO

APPLICABLE ACCIDENT INFORMATION					
ACCIDENT <input type="checkbox"/> YES <input type="checkbox"/> NO	FIRE <input type="checkbox"/> YES <input type="checkbox"/> NO	NUMBER PERSONS INJURED _____	NUMBER OF FATALITIES _____	PROPERTY DAMAGE ESTS _____	POLICE REPORTED <input type="checkbox"/> YES <input type="checkbox"/> NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER COMBINATION OF RACE/BEARINGS IN MERITOR AXLES.

1122	18 12/11/99 Parts	56619	
	3720 BEARING - 3720 TIMKEN	95748	1.00
	HM212049 BEARING - CONE	95748	1.00
	HM212011 BEARING - RACE	95748	1.00
	65263U SEAL - STEER	95748	1.00
	Labor		
	REPLACE BEARINGS & RACES & SEAL ON L/S STEER	95748	2.50
	ADJ. LEFT & RIGHT STEER WHEEL BEARINGS	95748	1.00
	07/29/99 Labor	24	
	TIGHTEN RIGHT STEER WHEEL BEARING	89422	1.25