



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

AUTO SAFETY HOTLINE VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-8383
DC METRO AREA 202-466-8129

FOR AGENCY USE ONLY

DATE RECEIVED

3-13-00

ad. or
rt. dt
ad. rt
up. hr

REFERENCE NO.

560201

OWNER INFORMATION (TYPE OR PRINT)

NAME

ATTN

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☐ NO ☐
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE

3-13-00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.*

4U4ND4J5XV N 279368

VEHICLE MAKE

Volvo

VEHICLE MODEL

VNL

MODEL YEAR

2000

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

122065

DATE

9/2/99

DEALER'S NAME, CITY & STATE

Denver Volvo, CO

ENGINE SIZE

(CID/CC/L)

NO. CYLINDERS

☐ TURBO
☒ DIESEL
☐ GAS
☐ FUEL INJECTOR

TRANSMISSION TYPE

☒ MANUAL
☐ AUTOMATIC

ANTILOCK BRAKES

☒ YES
☐ NO

RESTRAINT SYSTEM

☐ DRIVERSIDE AIRBAG ☐ MOTORBELT
☐ PASSENGERSIDE AIRBAG
☒ 3-POINT BELT ☐ 2-POINT BELT

CRUISE CONTROL

☒ YES
☐ NO

DRIVETRAIN

☐ FRONT
☐ REAR
☐ 4-WHEEL

BODY STYLE

STAWAG ☐ HATCH BK
4 DR ☐ VAN
2 DR ☐ PK UP TRK
OTHER ☒

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT

Seals, Wheel Bearings
Cones/Races

PART NAME(S)

LOCATION

☐ LEFT FRONT
☐ RIGHT REAR

FAILED PART(S)

☐ ORIGINAL REPLACEMENT

NO. OF FAILURES

DATE(S) OF FAILURE(S)

2/16/00

MILEAGE AT FAILURE(S)

104138

VEHICLE SPEED AT FAILURE(S)

MANUFACTURER CONTACTED

☒ YES ☐ NO

NHTSA PREVIOUSLY CONTACTED

☐ YES ☒ NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT

☐ YES ☐ NO

FIRE

☐ YES ☐ NO

NUMBER PERSONS INJURED

NUMBER OF FATALITIES

PROPERTY DAMAGE EST.

POLICE REPORTED

☐ YES ☐ NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER
COMBINATION OF RACE/BEARINGS IN MERITOR AXLES.

1194

18 02/16/00 Parts

104138

3782 3782 TIMKEN
20353636 GASKET
35066 SEAL
3720 BEARING - 3720 TIMKEN
HM212049 BEARING - CONE
HM212011 BEARING - RACE

98689 1.00
98689 1.00
98689 1.00
98689 1.00
98689 1.00
98689 1.00

Labor

REPLACE LFS WHEEL SEAL, BEARINGS, RACES, &
HUB GASKET

98689 1.40