

9920



AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-474-9383
DC METRO AREA 202-365-0123

FOR AGENCY USE ONLY

DATE RECEIVED
FEB 28 2000

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REFERENCE NO
560198

OWNER INFORMATION (TYPE OR PRINT)

[Redacted Owner Information]

PRICE
20000.00

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER _____ DATE **3-13-00**

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO. **4V67DECH6XN752209** VEHICLE MAKE **Volvo** VEHICLE MODEL **VNL64T** MODEL YEAR **1999**

CURRENT ODOMETER READING **284462** DATE PURCHASED **5/11/98** DEALER'S NAME, CITY & STATE **Denver Volvo, CO** ENGINE SIZE (CID/CC/L) **6** TURBO DIESEL GAS FUEL INJECTOR NO. CYLINDERS **6**

TRANSMISSION TYPE MANUAL AUTOMATIC
ANTILOCK BRAKES YES NO
RESTRAINT SYSTEM DRIVERSIDE AIRBAG MOTORBELT PASSENGERSIDE AIRBAG 3-POINT BELT 2-POINT BELT
CRUISE CONTROL YES NO
DRIVETRAIN FRONT REAR 4-WHEEL
BODY STYLE STAWAG HATCH BK 4 DR VAN PK UP TRK 2 DR OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT **Seals, Wheel Bearings, Cones/Races** PART NAME(S) _____ LOCATION LEFT FRONT RIGHT REAR FAILED PART(S) ORIGINAL REPLACEMENT
NO. OF FAILURES _____ DATE(S) OF FAILURE(S) _____ MILEAGE AT FAILURE(S) _____ VEHICLE SPEED AT FAILURE(S) _____ MANUFACTURER CONTACTED YES NO NHTSA PREVIOUSLY CONTACTED YES NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT YES NO FIRE YES NO NUMBER PERSONS INJURED _____ NUMBER OF FATALITIES _____ PROPERTY DAMAGE ESTS _____ POLICE REPORTED YES NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER COMBINATION OF RACE/BEARING IN MERITOR AXLES.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 Public Law 93-579
This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

REPAIR HISTORY BY SYSTEM CODE
orderhsr

Run Date: 03/09/00

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Tractor * thru * 01/01/1998 thru 03/09/2000 System 18 thru 18

Tractor Sys	Date	Description of Part/Labor/Tire	Hub	WO	Qty
9920	continued...				
		HM212011 BEARING - RACE		91924	1.00
		65263U SEAL - STEER		91924	1.00
		Labor			
		INSTAL NEW WHEEL SEAL LEFT STEER HUB		91924	0.25
		ADJUSTED BEARINGS ON RIGHT STEER HUB		91924	0.80
		REPLACE BOTH BEARINGS BRACES ON LEFT STEER HUB		91924	1.00
	09/07/99	Parts	200328		
		3720 BEARING - 3720 TIMKEN		91713	1.00
		HM212049 BEARING - CONE		91713	1.00
		HM212011 BEARING - RACE		91713	1.00
		65263U SEAL - STEER		91713	1.00
		Labor			
		REPLACE RT FRONT BEARINGS, RACES, SEALS		91713	4.00
		FILL WITH 75W90			
	07/06/99	Parts	176843		
		3134621 BEARING - 212049/011		88711	1.00
		3134617 BEARING - 3782/3720		88711	1.00
		65263U SEAL - STEER		88711	1.00
		Labor			
		REPLACE INNER BEARING AND RACE		88711	0.50
		REPLACE OUTER BEARING AND RACE		88711	0.50
		REPLACE LEFT STEER WHEEL SEAL		88711	1.00
	10/25/98	Parts	83113		
		65263U SEAL		79595	2.00
		3134621 BEARING SAME HM212049/212011		79595	1.00
		3134617 BEARING SET OLD#3781/3720		79595	1.00
		Labor			
		REPLACE WHEEL SEALS & REPLACE BEARINGS & RACES		79595	4.00
	07/23/98	Labor	40125		
		RETORQUE FRT WHEEL BEARINGS		78531	1.50
9920	18 12/09/99	Parts	238273		
		3782 3782 TIMKEN		95629	1.00
		3720 BEARING - 3720 TIMKEN		95629	1.00
		HM212049 BEARING - CONE		95629	1.00
		HM212011 BEARING - RACE		95629	1.00
		8069185 GASKET - HUBCAP VN		95629	1.00
		65263U SEAL - STEER		95629	1.00
		Labor			
		REPLACE 1 STEER AXLE WHEEL SEAL & BEARINGS		95629	2.00
	09/18/99	Parts	205958		
		3782 3782 TIMKEN		91924	1.00
		3720 BEARING - 3720 TIMKEN		91924	1.00
		HM212049 BEARING - CONE		91924	1.00