

1108



AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE
NATIONWIDE 1-800-424-9393
OC METRO AREA 202-366-0123

FOR AGENCY USE ONLY

DATE RECEIVED JAN 22 1999	od. or rt. dt od. rt up. rt
REFERENCE NO.	
560193	
D. () F. () I. () O. ()	

OWNER INFORMATION (TYPE OR PRINT)

NAME: [REDACTED]
ADDRESS: [REDACTED]
CITY: [REDACTED] STATE: [REDACTED] ZIP: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☐ NO ☐
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER: _____ DATE: 3-13-00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.* 4UG7DEJ6XN777889	VEHICLE MAKE Volvo	VEHICLE MODEL VNL	MODEL YEAR 1999
*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE			
CURRENT ODOMETER READING 103758	DATE PURCHASED 4/22/99	DEALER'S NAME, CITY & STATE Denver Volvo, Co	ENGINE SIZE (CID/CCA) 6
☒ NEW ☐ USED		NO. CYLINDERS 6	
TRANSMISSION TYPE ☒ MANUAL ☐ AUTOMATIC	ANTILOCK BRAKES ☒ YES ☐ NO	RESTRAINT SYSTEM ☐ DRIVERSIDE AIRBAG ☐ PASSENGERSIDE AIRBAG ☒ 3-POINT BELT ☐ 2-POINT BELT	CRUISE CONTROL ☒ YES ☐ NO
DRIVE/TRAN ☐ FRONT ☐ REAR ☐ 4-WHEEL		BODY STYLE STANWAG 4 DR 2 DR HATCH BK VAN PK UP TRK OTHER ☒	

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT seals, wheel bearings cones / races	PART NAME(S)	LOCATION ☐ LEFT FRONT ☐ RIGHT REAR	FAILED PART(S) ☐ ORIGINAL ☐ REPLACEMENT
NO. OF FAILURES	DATE(S) OF FAILURE(S) 12/14/99	MANUFACTURER CONTACTED ☒ YES ☐ NO	NHTSA PREVIOUSLY CONTACTED ☐ YES ☒ NO
	MILEAGE AT FAILURE(S) 29,086		
	VEHICLE SPEED AT FAILURE(S)		

APPLICABLE ACCIDENT INFORMATION

ACCIDENT ☐ YES ☐ NO	FIRE ☐ YES ☐ NO	NUMBER PERSONS INJURED	NUMBER OF FATALITIES	PROPERTY DAMAGE ESTS	POLICE REPORTED ☐ YES ☐ NO
--	--	------------------------	----------------------	----------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER COMBINATION OF RACE/BEARINGS IN MERITOR AXLES.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579
This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

REPAIR HISTORY BY SYSTEM CODE
orderhsr

Run Date: 03/09/00

Page 33

Tractor * thru * 01/01/1998 thru 03/09/2000 System 18 thru 18

Tractor Sys	Date	Description of Part/Labor/Tire	Hub	WO	Qty
1108	continued...				
1108	18 12/14/99	Parts	79086		
		3782 3782 TIMKEN		95853	1.00
		3720 BEARING - 3720 TIMKEN		95853	1.00
		HM212049 BEARING - CONE		95853	1.00
		HM212011 BEARING - RACE		95853	1.00
		65263U SEAL - STEER		95853	1.00
		Labor			
		RETORQUED RIGHT SIDE STEER TIRE BEARINGS		95853	1.00
		REPLACE LEFT STEER WHEEL SEAL, BEARINGS, & RACES		95853	1.50
	05/18/99	Labor	31		
		REPLACE LR AXLE GAS KIT		87111	0.50