



US Department
of Transportation

National Highway
Traffic Safety
Administration

**AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE**

NATIONWIDE 1-800-424-9393
DC METRO AREA 202-366-0123

FOR AGENCY USE ONLY

DATE RECEIVED

ed, or
rt, dt
od, rt
up, lr

REFERENCE NO.

560192

OWNER INFORMATION (TYPE OR PRINT)

NAME AND ADDRESS [REDACTED]

ATTN

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☐ NO ☐
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE 3-13-00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.

4V67DECH5XN766411

VEHICLE MAKE

Volvo

VEHICLE MODEL

VNL

MODEL YEAR

1999

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

159378

DATE

PURCHASED 11/7/99

DEALER'S NAME, CITY & STATE

Denver Volvo, CO

ENGINE SIZE
(CID/CC/L)

NO. CYLINDERS 6

☐ TURBO
☒ DIESEL
☐ GAS
☐ FUEL INJECTOR

TRANSMISSION TYPE

☒ MANUAL
☐ AUTOMATIC

ANTILOCK BRAKES

☒ YES
☐ NO

RESTRAINT SYSTEM

☐ DRIVERSIDE AIRBAG ☐ MOTORBELT
☐ PASSENGERSIDE AIRBAG
☒ 3-POINT BELT ☐ 2-POINT BELT

CRUISE CONTROL

☒ YES
☐ NO

DRIVETRAIN

☐ FRONT
☐ REAR
☐ 4-WHEEL

BODY STYLE

STATION WAGON ☐ HATCH BACK ☐
4 DR ☐ VAN ☐
2 DR ☐ PICKUP TRUCK ☒
OTHER ☐

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT

Seals, Wheel Bearings
Covers/Races

PART NAME(S)

LOCATION

☐ LEFT FRONT
☐ RIGHT REAR

FAILED PART(S)

☐ ORIGINAL
☐ REPLACEMENT

NO. OF FAILURES

DATE(S) OF FAILURE(S) 11/1/99

MILEAGE AT FAILURE(S) 113003

VEHICLE SPEED AT FAILURE(S)

MANUFACTURER CONTACTED

☒ YES ☐ NO

NHTSA PREVIOUSLY CONTACTED

☐ YES ☒ NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT

☐ YES ☐ NO

FIRE

☐ YES ☐ NO

NUMBER PERSONS INJURED

NUMBER OF FATALITIES

PROPERTY DAMAGE
EST\$

POLICE REPORTED

☐ YES ☐ NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER
COMBINATION OF RAGS/BEARINGS IN MERITOR AXLES

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Run Date: 03/09/00

REPAIR HISTORY BY SYSTEM CODE
orderhar

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Tractor * thru * 01/01/1998 thru 03/09/2000 System 18 thru 18

Tractor	Sys	Date	Description of Part/Labor/Tire	Hub	WO	Qty
1072			continued...			
1072		18 11/01/99	Parts	113003		
			3720 BEARING - 3720 TIMKEN		93983	1.00
			HM212049 BEARING - CONE		93983	1.00
			HM212011 BEARING - RACE		93983	1.00
			65263U SEAL - STEER		93983	1.00
			Labor			
			REPLACE WHEEL SEAL & BEARINGS & RACE'S		93983	1.50
		07/09/99	Labor	66471		
			RETORQUED L&R STEER BEARINGS		88892	1.00