

9969 Henderson



U.S. Department of Transportation
National Highway Traffic Safety Administration

**AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE**

NATIONWIDE 1-800-424-6383
DC METRO AREA 202-366-0123

FOR AGENCY USE ONLY

DATE RECEIVED

ad. or
n. dt
ad. n
up. Nr

REFERENCE NO

OWNER INFORMATION (TYPE OR PRINT)

NAME [REDACTED]

DATE RECEIVED

560188

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☐ NO ☐
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE 3-13-00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO. 4UG7DECH1XN766308		VEHICLE MAKE Volvo	VEHICLE MODEL VNL	MODEL YEAR 1999
*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE				
CURRENT ODOMETER READING 251760	DATE PURCHASED 7/98	DEALER'S NAME, CITY & STATE Denver Volvo, Co		ENGINE SIZE (CID/CC/L) 6
☒ NEW ☐ USED		NO. CYLINDERS 6		
TRANSMISSION TYPE ☒ MANUAL ☐ AUTOMATIC	ANTILOCK BRAKES ☒ YES ☐ NO	RESTRAINT SYSTEM ☐ DRIVERSIDE AIRBAG ☐ PASSENGERSIDE AIRBAG ☒ 3-POINT BELT ☐ 2-POINT BELT	CRUISE CONTROL ☒ YES ☐ NO	DRIVETRAIN ☐ FRONT ☐ REAR ☐ 4-WHEEL
		BODY STYLE STAWAG 1 OR 2 DR HATCH BK VAN PK UP TRK OTHER ☒		

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIME INFORMATION ON BACK)

COMPONENT Seals, Wheel Bearings Cones/Races	PART NAME(S)	LOCATION ☐ LEFT FRONT ☐ RIGHT REAR	FAILED PART(S) ☐ ORIGINAL ☐ REPLACEMENT
NO. OF FAILURES	DATE(S) OF FAILURE(S)	MANUFACTURER CONTACTED ☒ YES ☐ NO	NHTSA PREVIOUSLY CONTACTED ☐ YES ☒ NO
	MILEAGE AT FAILURE(S)		
	VEHICLE SPEED AT FAILURE(S)		

APPLICABLE ACCIDENT INFORMATION

ACCIDENT ☐ YES ☐ NO	FIRE ☐ YES ☐ NO	NUMBER PERSONS INJURED	NUMBER OF FATALITIES	PROPERTY DAMAGE ESTS	POLICE REPORTED ☐ YES ☐ NO
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NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER COMBINATION OF RACE/BEARINGS IN MERITOR AXLES.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579
This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used in aid of the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

REPAIR HISTORY BY SYSTEM CODE

Run Date: 03/09/00

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Page 130

Tractor * thru * 01/01/1998 thru 03/09/2000 System 18 thru 18

Tractor Sys	Date	Description of Part/Labor/Tire	Hub	WO	Qty
9969	continued...				
		Labor			
		REPLACE RFS WHEEL BEARINGS, RACES AND SEAL		91070	1.50
	08/22/99	Parts	18541		
		1117523 NUT - SPINDLE KIT VN		90540	1.00
		Labor			
		JACK UP CK FRONT END RETORQUE R/S STEER BEARINGS REPLACE NUT & LOCK CK FLUID		90540	1.00
	08/15/99	Parts	180125		
		3782 3782 TIMKEN		90317	1.00
		3720 BEARING - 3720 TIMKEN		90317	1.00
		HM212049 BEARING - CONE		90317	1.00
		HM212011 BEARING - RACE		90317	1.00
		65263U SEAL - STEER		90317	1.00
		Labor			
		REPLACE R/S WHEEL SEAL ON STEER AXLE BEARINGS RACES, CLEAN BRAKES HUB DRUM		90317	2.00
	07/25/99	Labor	162357		
		REPAIR RT HUBCAP (LEAKING)		89446	0.50
	05/12/99	Labor	127640		
		CK STEER AXLE WHEEL BEARINGS - OK		86918	0.50
	04/20/99	Labor	112917		
		CHECK WHEEL BEARINGS		86012	0.50
9969	18 10/30/99	Labor	222856		
		ADJ. L&R WHEEL BEARINGS		93938	1.00
	08/31/99	Parts	193000		
		3782 3782 TIMKEN		91070	1.00
		3720 BEARING - 3720 TIMKEN		91070	1.00
		HM212049 BEARING - CONE		91070	1.00
		HM212011 BEARING - RACE		91070	1.00
		65263U SEAL - STEER		91070	1.00