

9835 *Fl. Woods*

FOR AGENCY USE ONLY



U.S. Department of Transportation  
National Highway Traffic Safety Administration

AUTO SAFETY HOTLINE  
VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9383  
DC METRO AREA 202-366-5123

DATE RECEIVED

od, or \_\_\_\_\_  
n. dt \_\_\_\_\_  
od - rt \_\_\_\_\_  
up - lr \_\_\_\_\_

REFERENCE NO.

OWNER INFORMATION (TYPE OR PRINT)

NAME [REDACTED]

560186

DAY TIME TELEPHONE NO. (AREA CODE)

[REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES  NO   
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE 3-14-00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.\* 4UG7DECH4WN752126 VEHICLE MAKE VOLVO VEHICLE MODEL VNL64T MODEL YEAR 1998  
\*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING 369536 DATE PURCHASED 11/17/98 DEALER'S NAME, CITY & STATE DENVER VOLVO, CO ENGINE SIZE (CID/CYL) 4 TURBO DIESEL GAS FUEL INJECTN NO. CYLINDERS 6

TRANSMISSION TYPE  MANUAL  AUTOMATIC ANTILOCK BRAKES  YES  NO RESTRAINT SYSTEM  DRIVERSIDE AIRBAG  MOTORBELT  PASSENGERSIDE AIRBAG  3-POINT BELT  2-POINT BELT CRUISE CONTROL  YES  NO DRIVE TRAIN  FRONT  REAR  4-WHEEL BODY STYLE STAWAG 4 DR 2 DR HATCH BK VAN PK UP TRK OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT wheel Bearings, Seals, Cones, Races PART NAME(S) LOCATION  LEFT FRONT  RIGHT REAR FAILED PART(S)  ORIGINAL REPLACEMENT

NO OF FAILURES DATE(S) OF FAILURE(S) MILEAGE AT FAILURE(S) VEHICLE SPEED AT FAILURE(S) MANUFACTURER CONTACTED  YES  NO NHTSA PREVIOUSLY CONTACTED  YES  NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT  YES  NO FIRE  YES  NO NUMBER PERSONS INJURED NUMBER OF FATALITIES PROPERTY DAMAGE ESTS POLICE REPORTED  YES  NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER COMBINATION OF RIMS/BEARINGS IN MERITOR AXLES

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974  
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

REPAIR HISTORY BY SYSTEM CODE  
orderhsr

Run Date: 03/09/00

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Tractor \* thru \* 01/01/1998 thru 03/09/2000 System 18 thru 18

Tractor Sys	Date	Description of Part/Labor/Tire	Hub	WO	Qty
9835	continued...				
	05/22/99	Labor ADJUST BOTH WHEEL BEARINGS STEER AXLE	176071	87173	1.00
	01/14/98	Labor REPLACE R & L R DRIVE AXLE GASKETS	7111	69971	0.75

9835	18 12/02/99	Parts	260840		
		3782 3782 TIMKEN		95441	2.00
		3720 BEARING - 3720 TIMKEN		95441	2.00
		HM212049 BEARING - CONE		95441	2.00
		HM212011 BEARING - RACE		95441	2.00
		65263U SEAL - STEER		95441	2.00
		Labor			
		REPLACE BOTH STEER WHEEL SEALS, BEARINGS, & RACES		95441	3.50
	03/15/99	Labor	211772		
		STEER AXLE BEARINGS OIL LEVEL OK		90326	0.50