

1015



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**AUTO SAFETY HOTLINE  
VEHICLE OWNER'S QUESTIONNAIRE**

NATIONWIDE 1-800-424-9393  
DC METRO AREA 202-368-6123

**FOR AGENCY USE ONLY**

DATE RECEIVED

od\_or  
rt\_rl  
od\_n  
up\_lr

REFERENCE NO.

560171

**OWNER INFORMATION (TYPE OR PRINT)**

Name: [Redacted]  
Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES  NO   
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE 3-13-00

**VEHICLE INFORMATION**

VEHICLE IDENTIFICATION NO. 4UG70ECHR8XN766354  
VEHICLE MAKE Volvo  
VEHICLE MODEL VNL64T  
MODEL YEAR 1999

CURRENT ODOMETER READING 193196  
DATE PURCHASED 9/21/98  
DEALER'S NAME, CITY & STATE Denver Volvo, CO  
ENGINE SIZE (CID/CC/L) 6  
NO. CYLINDERS 6  
TURBO DIESEL GAS FUEL INJECTN

TRANSMISSION TYPE  MANUAL  AUTOMATIC  
ANTILOCK BRAKES  YES  NO  
RESTRAINT SYSTEM  DRIVERSIDE AIRBAG  MOTORBELT  3-POINT BELT  2-POINT BELT  
CRUISE CONTROL  YES  NO  
DRIVETRAIN  FRONT  REAR  4-WHEEL  
BODY STYLE STAWAG 4 DR  HATCH BK  VAN  PK UP TRK  OTHER

**FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)**

COMPONENT Seals, Wheel Bearings, Cones/Races  
PART NAME(S)  
LOCATION  LEFT FRONT  RIGHT REAR  
FAILED PART(S)  ORIGINAL  REPLACEMENT

NO OF FAILURES  
DATE(S) OF FAILURE(S)  
MILEAGE AT FAILURE(S)  
VEHICLE SPEED AT FAILURE(S)  
MANUFACTURER CONTACTED  YES  NO  
NHTSA PREVIOUSLY CONTACTED  YES  NO

**APPLICABLE ACCIDENT INFORMATION**

ACCIDENT  YES  NO  
FIRE  YES  NO  
NUMBER PERSONS INJURED  
NUMBER OF FATALITIES  
PROPERTY DAMAGE EST\$  
POLICE REPORTED  YES  NO

**NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)**

PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER COMBINATION OF RACE/BEARINGS IN MERITOR AXLES.

1015	18	09/16/99	Parts	150571		
			HM212049 BEARING - CONE		92242	1.00
			HM212011 BEARING - RACE		92242	1.00
			Labor			
			R&R FRONT WHEEL BEARINGS		92242	3.00

Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may

... be used in support of the agency's action.