

1006

 U.S. Department of Transportation National Highway Traffic Safety Administration	* AUTO SAFETY HOTLINE <b>VEHICLE OWNER'S QUESTIONNAIRE</b> NATIONWIDE 1-800-424-6383 DC METRO AREA 202-368-0123	FOR AGENCY USE ONLY DATE RECEIVED 03 FEB 2000		od -or _____ rt -dt _____ od -lt _____ up -lr _____
	OWNER INFORMATION (TYPE OR PRINT)		REFERENCE NO. <h1 align="center">560170</h1>	

NAME: [REDACTED] ADDRESS: [REDACTED] (ODE)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES  NO   
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER \_\_\_\_\_ DATE 3-13-00

VEHICLE INFORMATION			
VEHICLE IDENTIFICATION NO. <u>4UG7DECH7XN766345</u>	VEHICLE MAKE <u>Volvo</u>	VEHICLE MODEL <u>VNL6FT</u>	MODEL YEAR <u>1999</u>
*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE			
CURRENT ODOMETER READING <u>286090</u>	DATE PURCHASED <u>9/9/98</u>	DEALER'S NAME, CITY & STATE <u>Denver Volvo, CO</u>	ENGINE SIZE (CID/CC/L) <u>6</u>
<input checked="" type="checkbox"/> NEW <input type="checkbox"/> USED			<input type="checkbox"/> TURBO <input checked="" type="checkbox"/> DIESEL <input type="checkbox"/> GAS <input type="checkbox"/> FUEL INJECTN
TRANSMISSION TYPE <input checked="" type="checkbox"/> MANUAL <input type="checkbox"/> AUTOMATIC	ANTILOCK BRAKES <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	RESTRAINT SYSTEM <input type="checkbox"/> DRIVERSIDE AIRBAG <input type="checkbox"/> MOTORBELT <input type="checkbox"/> PASSENGERSIDE AIRBAG <input checked="" type="checkbox"/> 3-POINT BELT <input type="checkbox"/> 2-POINT BELT	CRUISE CONTROL <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO DRIVE/TRAIN <input type="checkbox"/> FRONT <input type="checkbox"/> REAR <input type="checkbox"/> 4-WHEEL
BODY STYLE STAWAG _____ HATCH BK _____ 4 DR _____ VAN _____ 2 DR _____ PK UP TRK _____ OTHER <input checked="" type="checkbox"/>			

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)			
COMPONENT <u>Seats, Wheel Bearings Cones/Races</u>	PART NAME(S)	LOCATION <input type="checkbox"/> LEFT FRONT <input type="checkbox"/> RIGHT REAR	FAILED PART(S) <input type="checkbox"/> ORIGINAL <input type="checkbox"/> REPLACEMENT
NO OF FAILURES	DATE(S) OF FAILURE(S)	MANUFACTURER CONTACTED <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	NHTSA PREVIOUSLY CONTACTED <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
	MILEAGE AT FAILURE(S)		
	VEHICLE SPEED AT FAILURE(S)		

APPLICABLE ACCIDENT INFORMATION					
ACCIDENT <input type="checkbox"/> YES <input type="checkbox"/> NO	FIRE <input type="checkbox"/> YES <input type="checkbox"/> NO	NUMBER PERSONS INJURED _____	NUMBER OF FATALITIES _____	PROPERTY DAMAGE ESTS _____	POLICE REPORTED <input type="checkbox"/> YES <input type="checkbox"/> NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)  
PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER COMBINATION OF RACE/BEARINGS IN MERITOR AXLES.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974  
 Public Law 93-579  
 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

REPAIR HISTORY BY SYSTEM CODE  
orderher

Run Date: 03/09/00

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Tractor \* thru \* 01/01/1998 thru 03/09/2000 System 18 thru 18

Tractor Sys	Date	Description of Part/Labor/Tire	Hub	WO	Qty
1006	continued...				
		3782 3782 TIMKEN		96095	1.00
		35066 SEAL - STEER		96095	1.00
		3720 BEARING - 3720 TIMKEN		96095	1.00
		HM212011 BEARING - RACE		96095	1.00
		Labor			
		R&R LF STEER SEAL, BEARINGS, RACES, RETORQ REFILL, CHECK.		96095	1.40
	09/16/99	Parts	214389		
		3303067 GASKET - UNIV		91691	1.00
		65263U SEAL - STEER		91691	1.00
		Labor			
		REPLACE LEFT STEER AXLE WHEEL SEAL , CLEAN BRAKES		91691	2.00
	06/22/99	Labor	146318		
		JACK UP FRT END CHECK WHEEL BRGS AND FLUID LEVEL RETORQUE 45 STEER & LUBE		88270	1.00
	01/20/99	Labor	53985		
		TIGHTEN RT. STEER AXLE WHEEL BEARINGS		83209	0.50
1006	18 12/21/99	Parts	254037	96095	1.00
		HM212049 BEARING - CONE			