

9975



U.S. Department of Transportation
National Highway Traffic Safety Administration

**AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE**

NATIONWIDE 1-800-424-9393
DC METRO AREA 202-388-0123

FOR AGENCY USE ONLY

DATE RECEIVED

cd-ar _____
rl-dt _____
od-rt _____
up-ir _____

REFERENCE NO.

560163

OWNER INFORMATION (TYPE OR PRINT)



Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE **3-13-00**

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.* 1V67DECH7XN766314 <small>*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE</small>		VEHICLE MAKE Volvo	VEHICLE MODEL VNL64T	MODEL YEAR 1999
CURRENT ODOMETER READING 244494	DATE PURCHASED 7/20/95	DEALER'S NAME, CITY & STATE Denver Volvo, CO		ENGINE SIZE (CID/CC/L) 6
<input checked="" type="checkbox"/> NEW <input type="checkbox"/> USED	NO. CYLINDERS 6		<input checked="" type="checkbox"/> TURBO DIESEL <input type="checkbox"/> GAS FUEL INJECTION	
TRANSMISSION TYPE <input checked="" type="checkbox"/> MANUAL <input type="checkbox"/> AUTOMATIC	ANTILOCK BRAKES <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	RESTRAINT SYSTEM <input type="checkbox"/> DRIVERSIDE AIRBAG <input type="checkbox"/> PASSENGERSIDE AIRBAG <input checked="" type="checkbox"/> 3-POINT BELT <input type="checkbox"/> 2-POINT BELT	CRUISE CONTROL <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	DRIVETRAIN <input type="checkbox"/> FRONT <input type="checkbox"/> REAR <input type="checkbox"/> 4-WHEEL
BODY STYLE STAWAG _____ HATCH BK _____ 4 DR _____ VAN _____ 2 DR _____ PK UP TRK _____ OTHER <input checked="" type="checkbox"/>				

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT seats, wheel bearings coax rules	PART NAME(S)	LOCATION <input type="checkbox"/> LEFT FRONT <input type="checkbox"/> RIGHT REAR	FAILED PART(S) <input type="checkbox"/> ORIGINAL <input type="checkbox"/> REPLACEMENT
NO. OF FAILURES	DATE(S) OF FAILURE(S)	MANUFACTURER CONTACTED <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	NHTSA PREVIOUSLY CONTACTED <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
	MILEAGE AT FAILURE(S)		
	VEHICLE SPEED AT FAILURE(S)		

APPLICABLE ACCIDENT INFORMATION

ACCIDENT <input type="checkbox"/> YES <input type="checkbox"/> NO	FIRE <input type="checkbox"/> YES <input type="checkbox"/> NO	NUMBER PERSONS INJURED	NUMBER OF FATALITIES	PROPERTY DAMAGE EST. \$	POLICE REPORTED <input type="checkbox"/> YES <input type="checkbox"/> NO
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NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER COMBINATION OF RACE/BEARINGS IN MERITOR AXLES

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

REPAIR HISTORY BY SYSTEM CODE
orderhsr

Run Date: 03/09/00

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Tractor * thru * 01/01/1998 thru 03/09/2000 System 18 thru 18

Tractor Sys	Date	Description of Part/Labor/Tire	Hub	WO	Qty
9975	continued...				
		Labor			
		REPLACE WHEEL SEAL		98159	1.00
	01/15/00	Labor	225020		
		CHK. STEER AXLE BEARINGS		97087	0.50
	12/17/99	Parts	215454		
		3720 BEARING - 3720 TIMKEN		95974	1.00
		HM212049 BEARING - CCNE		95974	1.00
		HM212011 BEARING - RACE		95974	1.00
		8069185 GASKET - HUBCAP VN		95974	1.00
		35066 SEAL - STEER		95974	1.00
		Labor			
		REPLACE WHEEL SEAL, BEARINGS, & RACES		95974	1.40
	09/29/99	Parts	176796		
		65263U SEAL - STEER		92340	1.00
		Labor			
		REPLACE WHL SEAL ON L/F SEER AXLE		92340	1.00
	03/20/99	Labor	94000		
		CHECK STEER AXLE WHEEL BEARINGS		84994	0.50
	12/26/98	Labor	63572		
		TIGHTENED L&R STEER WHEEL BEARINGS		82299	1.00
9975	18 02/08/00	Parts	232317		
		8069185 GASKET - HUBCAP VN		98159	1.00
		65263U SEAL - STEER		98159	1.00