

9970



U.S. Department of Transportation  
National Highway Traffic Safety Administration

AUTO SAFETY HOTLINE  
VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9383  
DC METRO AREA 202-398-0123

FOR AGENCY USE ONLY

DATE RECEIVED

3-13-00

ad. or  
n. id  
od. n  
up. lr

REFERENCE N

560162

OWNER INFORMATION (TYPE OR PRINT)

NAME [REDACTED]

ADDRESS [REDACTED] (DPR)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES  NO   
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE 3-13-00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.\*

4UG57DECHXN766309

VEHICLE MAKE

Volvo

VEHICLE MODEL

VNL64T

MODEL YEAR

1999

\*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

220920

DATE PURCHASED

7/25/98

DEALER'S NAME, CITY & STATE

Denver Volvo, CO

ENGINE SIZE (CID/GC/L)

TURBO DIESEL  
 GAS FUEL INJECT

NO. CYLINDERS 6

TRANSMISSION TYPE

MANUAL  
 AUTOMATIC

ANTILOCK BRAKES

YES  
 NO

RESTRAINT SYSTEM

DRIVERSIDE AIRBAG  MOTORBELT  
 PASSENGERSIDE AIRBAG  
 3-POINT BELT  2-POINT BELT

CRUISE CONTROL

YES  
 NO

DRIVETRAIN

FRONT  
 REAR  
 4-WHEEL

BODY STYLE

STAWAG \_\_\_\_\_ HATCH BK \_\_\_\_\_  
4 DR \_\_\_\_\_ VAN \_\_\_\_\_  
2 DR \_\_\_\_\_ PK UP TRK \_\_\_\_\_  
OTHER \_\_\_\_\_

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT

Seals, Wheel Bearings  
Covers/Rails

PART NAME(S)

LOCATION

LEFT FRONT  RIGHT REAR

FAILED PART(S)

ORIGINAL REPLACEMENT

NO. OF FAILURES

DATE(S) OF FAILURE(S)

MILEAGE AT FAILURE(S)

VEHICLE SPEED AT FAILURE(S)

MANUFACTURER CONTACTED

YES  NO

NHTSA PREVIOUSLY CONTACTED

YES  NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT

YES  NO

FIRE

YES  NO

NUMBER PERSONS INJURED

NUMBER OF FATALITIES

PROPERTY DAMAGE ESTS

POLICE REPORTED

YES

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER COMBINATION OF RACE/BEARING IN MERITOR AXLES.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974  
Public Law 93-502

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

9970	18 10/19/99	Parts	181197		
		3782 3782 TIMKEN		93888	2.00
		3720 BEARING - 3720 TIMKEN		93888	2.00
		HM212049 BEARING - CONE		93888	2.00
		HM212011 BEARING - RACE		93888	2.00
		Labor			
		R&R STEER AXLE WHL BRGS		93888	3.00
	03/20/99	Labor	75767		
		CHECK STEER AXLE WHEEL BEARINGS & ADJUST		84962	0.75
		RT. SIDE			
	12/26/98	Parts	53817		
		65263U. SEAL		62290	1.00
		Labor			
		REPLACED LEFT FRT WHEEL SEAL		82290	1.25