

9967



U.S. Department of Transportation
National Highway Traffic Safety Administration

**AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE**

NATIONWIDE 1-800-474-9383
DC METRO AREA 202-556-0120

FOR AGENCY USE ONLY

DATE RECEIVED

ad. or _____
rt. ch _____
ad. rt _____
up. lr _____

REFERENCE NO.

OWNER INFORMATION (TYPE OR PRINT)

Name: [REDACTED]
Address: [REDACTED]

560161

DA

(CODE)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE 3-3-00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO. 4UG7DECH8XN766306 VEHICLE MAKE Volvo VEHICLE MODEL VNL64T MODEL YEAR 1999
*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING 288799 DATE PURCHASED 7/20/98 DEALER'S NAME CITY & STATE Denver Volvo, CO ENGINE SIZE (CID/CC/L) _____ NO. CYLINDERS 6 TURBO DIESEL GAS FUEL INJECTN

TRANSMISSION TYPE MANUAL AUTOMATIC
ANTILOCK BRAKES YES NO
RESTRAINT SYSTEM DRIVER SIDE AIRBAG MOTORBELT PASSENGER SIDE AIRBAG 3-POINT BELT 2-POINT BELT
CRUISE CONTROL YES NO
DRYWEAR FRONT REAR 4-WHEEL
BODY STYLE STAW/G _____ HATCH BK _____ VAN _____ PK UP TRK _____ OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT Seals, Wheel Bearings, Cones/Races PART NAME(S) _____ LOCATION LEFT FRONT RIGHT REAR FAILED PART(S) ORIGINAL REPLACEMENT

NO. OF FAILURES _____ DATE(S) OF FAILURE(S) _____ MILEAGE AT FAILURE(S) _____ VEHICLE SPEED AT FAILURE(S) _____ MANUFACTURER CONTACTED YES NO NHTSA PREVIOUSLY CONTACTED YES NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT YES NO FIRE YES NO NUMBER PERSONS INJURED _____ NUMBER OF FATALITIES _____ PROPERTY DAMAGE \$/TS _____ POLICE REPORTED YES NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER COMBINATION OF RACE/BEARINGS IN HUBBLOT AXLES

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

REPAIR HISTORY BY SYSTEM CODE
orderhsr

Run Date: 03/09/00

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Tractor * thru * 01/01/1998 thru 03/09/2000 System 18 thru 18

| Tractor Sys | Date | Description of Part/Labor/Tire | Hub | WO | Qty |
|-------------|--------------|---|--------|-------|------|
| 9967 | continued... | | | | |
| | | HM212049 BEARING - CONE | | 93593 | 1.00 |
| | | HM212011 BEARING - RACE | | 93593 | 1.00 |
| | | 35066 SEAL - STEER | | 93593 | 1.00 |
| | | Labor | | | |
| | | REPLACE RF WHEEL SEAL, BEARING&RACES | | 93593 | 1.50 |
| | 08/30/99 | Parts | 196329 | | |
| | | 3782 3782 TIMKEN | | 90890 | 1.00 |
| | | 3720 BEARING - 3720 TIMKEN | | 90890 | 1.00 |
| | | HM212049 BEARING - CONE | | 90890 | 1.00 |
| | | HM212011 BEARING - RACE | | 90890 | 1.00 |
| | | 55263J SEAL - STEER | | 90890 | 1.00 |
| | 06/12/99 | Labor | 152540 | | |
| | | CHECK STEER AXLE HUB BEARINGS AND OIL LEVEL | | 87944 | 0.50 |
| | 03/09/99 | Labor | 103907 | | |
| | | TIGHTEN LEFT STEER AXLE WHEEL BEARINGS | | 84632 | 0.50 |
| 9967 | 18 10/23/99 | Parts | 220313 | | |
| | | 3720 BEARING - 3720 TIMKEN | | 93593 | 1.00 |