

9965

AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE
 NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
 NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
 NATIONALWIDE 1-800-424-9393
 DC METRO AREA 202-388-0123

FOR AGENCY USE ONLY

DATE RECEIVED _____

od. tr _____
 rt. dl _____
 od. ft _____
 up. fr _____

REFERENCE NO _____

OWNER INFORMATION (TYPE OR PRINT)

NAME: [REDACTED]

ADDRESS: [REDACTED]

560160

[REDACTED] (CODE)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER _____ DATE 3-13-00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO. * 4UG7DECH4XN766304 VEHICLE MAKE Volvo VEHICLE MODEL VNL64T MODEL YEAR 1999

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING 21947 DATE PURCHASED 7/17/98 DEALER'S NAME, CITY & STATE Denver Volvo, CO ENGINE SIZE (CID/CCA) NO. CYLINDERS 6

NEW USED TURBO DIESEL GAS FUEL INJECTION

TRANSMISSION TYPE MANUAL AUTOMATIC

ANTILOCK BRAKES YES NO

RESTRAINT SYSTEM DRIVERSIDE AIRBAG MOTORBELT 3-POINT BELT PASSENGERSIDE AIRBAG 2-POINT BELT

CRUISE CONTROL YES NO

DRIVETRAIN FRONT REAR 4-WHEEL

BODY STYLE STAWAG 4 DR 2 DR HATCH BK VAN PK UP TRK OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT Seats, Wheel Bearings, Coax/Rails PART NAME(S) LOCATION LEFT FRONT RIGHT REAR FAILED PART(S) ORIGINAL REPLACEMENT

NO. OF FAILURES _____ DATE(S) OF FAILURE(S) _____ MILEAGE AT FAILURE(S) _____ VEHICLE SPEED AT FAILURE(S) _____

MANUFACTURER CONTACTED YES NO

NHTSA PREVIOUSLY CONTACTED YES NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT YES NO FIRE YES NO NUMBER PERSONS INJURED _____ NUMBER OF FATALITIES _____ PROPERTY DAMAGE ESTS _____ POLICE REPORTED YES NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER COMBINATION OF RACE/BEARINGS IN MERITOR AXLES.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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|------|-------------|-----------------------------------|--------|-------|------|
| 9965 | 18 11/23/99 | Parts. | 181254 | | |
| | | 3720 BEARING - 3720 TIMKEN | | 94987 | 1.00 |
| | | HM212049 BEARING - CONE | | 94987 | 1.00 |
| | | HM212011 BEARING - RACE | | 94987 | 1.00 |
| | | 65263U SEAL - STEER | | 94987 | 1.00 |
| | | Labor | | | |
| | | REPLACE WHEEL SEAL & BEARINGS | | 94987 | 1.25 |
| | 03/27/99 | Labor | 110825 | | |
| | | TIGHTEN STEER AXLE WHEEL BEARINGS | | 85238 | 0.75 |