

9964



U.S. Department of Transportation
National Highway Traffic Safety Administration

AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9383
DC METRO AREA 202-388-D123

FOR AGENCY USE ONLY

DATE RECEIVED

ad. or _____
ft. dl _____
od. ft _____
up. hr _____

REFERENCE NO

560159

OWNER INFORMATION (TYPE OR PRINT)

Name: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE 3-13-00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.: 4V67DECH2XN766303
VEHICLE MAKE: Volvo
VEHICLE MODEL: VNL64T
MODEL YEAR: 1999

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING: 242102
DATE PURCHASED: 7/11/98
DEALER'S NAME, CITY & STATE: Denver Volvo, CO
ENGINE SIZE (CID/CCA):
NO. CYLINDERS: 6
 TURBO
 DIESEL
 GAS
 FUEL INJECTN

TRANSMISSION TYPE: MANUAL AUTOMATIC
ANTILOCK BRAKES: YES NO
RESTRAINT SYSTEM: DRIVER'S AIRBAG MOTORCYCLE PASSENGER'S SIDE AIRBAG 3-POINT BELT SEATBELT
CRUISE CONTROL: YES NO
DRIVETRAIN: FRONT REAR 4-WHEEL
BODY STYLE: STAWAG 4 DR, 2 DR, MATCH BK, VAN, PK UP TRK, OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT: Seats, Wheel Bearings, Coax/Race
PART NAME(S):
LOCATION: LEFT FRONT RIGHT REAR
FAILED PART(S): ORIGINAL REPLACEMENT
NO. OF FAILURES:
DATE(S) OF FAILURE(S):
MILEAGE AT FAILURE(S):
VEHICLE SPEED AT FAILURE(S):
MANUFACTURER CONTACTED: YES NO
NHTSA PREVIOUSLY CONTACTED: YES NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: YES NO
FIRE: YES NO
NUMBER PERSONS INJURED: _____
NUMBER OF FATALITIES: _____
PROPERTY DAMAGE EGTS: _____
POLICE REPORTED: YES NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER COMBINATION OF RACE/BEARINGS IN MERITOR AXLES.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-502

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

REPAIR HISTORY BY SYSTEM CODE
orderhsr

Run Date: 03/09/00

Page 128

Tractor * thru * 01/01/1998 thru 03/09/2000 System 18 thru 18

Tractor Sys	Date	Description of Part/Labor/Tire	Hub	WO	Qty
9964	continued...				
	09/24/99	Parts	172417		
		3720 BEARING - 3720 TIMKEN		92166	1.00
		HM212049 BEARING - CONE		92166	1.00
		HM212011 BEARING - RACE		92166	1.00
		8089068 HUB CAP - STEER VN		92166	1.00
		65263U SEAL - STEER		92166	1.00
		Labor			
		REPLACE LEFT STEER AXLE WEL SEAL, INNER & OUTER BEARING & RACES, AND HUB CAP		92166	2.75
	07/23/99	Parts	151310		
		3134617 BEARING - 3782/3720		89433	1.00
		HM212049 BEARING - CONE		89433	1.00
		HM212011 BEARING - RACE		89433	1.00
		65263U SEAL - STEER		89433	1.00
		Labor			
		R&R WHEEL SEAL INNER AND OUTER BRG RACES CLENA BRAKES SET WITH DIAL INDCTR		89433	2.00
	04/28/99	Labor	110302		
		ADJUST BOTH STEER AXLE WHEEL BEARINGS		86289	1.00
	10/08/98	Parts	33722		
		1343 HUB CAP		78785	1.00
		Labor			
		REPLACED RFS HUBCAP		78785	0.25
9964	18 10/31/99	Parts	190258		
		3720 BEARING - 3720 TIMKEN		93956	1.00
		HM212049 BEARING - CONE		93956	1.00
		HM212011 BEARING - RACE		93956	1.00
		65263U SEAL - STEER		93956	1.00
		Labor			
		REPLACE R/S WHEEL SEAL		93956	2.00