

9871



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9383
OC MTRHO AREA 202-368-0123

FOR AGENCY USE ONLY

DATE RECEIVED

od, or
tl, di
od, rt
up, hr

REFERENCE NO

OWNER INFORMATION (TYPE OR PRINT)

560155

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☐ NO ☐
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE 3-13-00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.*

4VG7DECH8WN752162

VEHICLE MAKE

Volvo

VEHICLE MODEL

VNL610

MODEL YEAR

1998

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

348644

DATE

PURCHASED 12/31/97

DEALER'S NAME, CITY & STATE

Denver Volvo, CO

ENGINE SIZE

(CID/CC/L)

NO. CYLINDERS 6

☐ TURBO
☒ DIESEL
☐ GAS
☐ FUEL INJECTN

TRANSMISSION TYPE

☒ MANUAL
☐ AUTOMATIC

ANTILOCK BRAKES

☒ YES
☐ NO

RESTRAINT SYSTEM

☐ DRIVERSIDE AIRBAG ☐ MOTORBELT
☐ PASSENGERSIDE AIRBAG
☒ 3-POINT BELT ☐ 2-POINT BELT

CRUISE CONTROL

☒ YES
☐ NO

DRIVE/TRAN

☐ FRONT
☐ REAR
☐ 4-WHEEL

BODY STYLE

STAWAG ☐ HATCH BK
4 OR ☐ VAN
2 OR ☐ PK UP TRK
OTHER ☒

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIME INFORMATION ON BACK)

COMPONENT

Seals, Wheel Bearings
Coaxial/Race

PART NAME(S)

LOCATION

☐ LEFT
☐ FRONT

☐ RIGHT
☐ REAR

FAILED PART(S)

☐ ORIGINAL
☐ REPLACEMENT

NO. OF FAILURES

DATE(S) OF FAILURE(S)

MILEAGE AT FAILURE(S)

VEHICLE SPEED AT FAILURE(S)

MANUFACTURER
CONTACTED

☒ YES ☐ NO

NHTSA PREVIOUSLY
CONTACTED

☐ YES ☒ NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT

☐ YES ☐ NO

FIRE

☐ YES ☐ NO

NUMBER PERSONS INJURED

NUMBER OF FATALITIES

PROPERTY
DAMAGE
ESTS

POLICE REPORTED

☐ YES ☐ NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

PREMATURE WEAR FROM STEER TIRE RESULTING FROM IMPROPER
COMBINATION OF RACE/BEARINGS IN MERITOR AXLES

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National
Highway Traffic Safety Act and subsequent amendments. You are
under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer
should take appropriate action to correct a safety defect. If the NHTSA
proceeds with administrative enforcement or litigation against a manufac-
turer, your response, or a statistical summary thereof, may be used in
support of the agency's action.

REPAIR HISTORY BY SYSTEM CODE orderhsr

Run Date: 03/09/00

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Tractor * thru * 01/01/1998 thru 03/09/2000 System 18 thru 18

Tractor Sys	Date	Description of Part/Labor/Tire	Hub	WO	Qty
9871	continued...				
	11/16/99	Parts	292282		
		65263U SEAL - STEER		94699	1.00
		Labor			
		REPLACE L/S WHEEL SEAL		94699	1.50
	08/15/99	Parts	252242		
		3782 3782 TIMKEN		90319	1.00
		3720 BEARING - 3720 TIMKEN		90319	1.00
		HM212049 BEARING - CONE		90319	1.00
		HM212011 BEARING - RACE		90319	1.00
		65263U SEAL - STEER		90319	1.00
	09/04/98	Labor	104602		
		RETORQUE BOTH FRT WHEEL BEARINGS		81415	1.00
		TORE R/S HUB DOWN AND CLEANED SEAL LEAK		81415	1.00
		ING			
	02/19/98	Parts	20023		
		M312 GLAD HAND SEAL		71520	2.00
	01/24/98	Parts	9512		
		895493R2 GASKET		70510	2.00
		Labor			
		REPLACE FT. AXLE GASKETS		70510	0.50