

9937



AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9383
DC METRO AREA 202-366-0123

FOR AGENCY USE ONLY

DATE RECEIVED

ad. or _____
rt. dt. _____
ad. fr. _____
up. hr. _____

REFERENCE NO.

560150

OWNER INFORMATION (TYPE OR PRINT)

Name: [Redacted]
Address: [Redacted]

DATE RECEIVED (CODE)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE 3-13-00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO. 4V67DECH6XN752226
VEHICLE MAKE Volvo
VEHICLE MODEL VNL64T
MODEL YEAR 1999

CURRENT ODOMETER READING 209040
DATE PURCHASED 7/2/98
DEALER'S NAME, CITY & STATE Denver Volvo, CO
ENGINE SIZE (CID/CC/L) 6
NO. CYLINDERS 6
 TURBO
 DIESEL
 GAS
 FUEL INJECTOR

TRANSMISSION TYPE MANUAL AUTOMATIC
ANTILOCK BRAKES YES NO
RESTRAINT SYSTEM
 DRIVERSIDE AIRBAG MOTORBELT
 PASSENGERSIDE AIRBAG
 3-POINT BELT 2-POINT BELT
CRUISE CONTROL YES NO
DRIVETRAIN
 FRONT
 REAR
 4-WHEEL
BODY STYLE
STAWAG _____ HATCH BK _____
4 DR _____ VAN _____
2 DR _____ PK UP TRK _____
OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT Seats, wheel bearings, Coax/Races
PART NAME(S)
LOCATION LEFT FRONT RIGHT REAR
FAILED PART(S) ORIGINAL REPLACEMENT

NO. OF FAILURES
DATE(S) OF FAILURE(S)
MILEAGE AT FAILURE(S)
VEHICLE SPEED AT FAILURE(S)
MANUFACTURER CONTACTED YES NO
NHTSA PREVIOUSLY CONTACTED YES NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT YES NO
FIRE YES NO
NUMBER PERSONS INJURED
NUMBER OF FATALITIES
PROPERTY DAMAGE ESTS
POLICE REPORTED YES NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER COMBINATION OF RIMS/BEARINGS TO MERITOR AXLES.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579
This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

9937	18 10/28/99	Parts	175105		
		3720 BEARING - 3720 TIMKEN		93832	1.00
		HM212049 BEARING - CONE		93832	1.00
		HM212011 BEARING - RACE		93832	1.00
		35066 SEAL - STEER		93832	1.00
		3782 3782 TIMKEN		93832	1.00
	09/22/99	Parts	158739		
		3720 BEARING - 3720 TIMKEN		91975	1.00
		HM212049 BEARING - CONE		91975	1.00
		HM212011 BEARING - RACE		91975	1.00
		65263U SEAL - STEER		91975	1.00
	06/25/99	Labor	110597		
		TIGHTEN BOTH STEER BEARINGS		88373	1.00
