

9936



U.S. Department of Transportation
National Highway Traffic Safety Administration

AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9383
DC METRO AREA 202-366-0123

FOR AGENCY USE ONLY

DATE RECEIVED

od_or _____
rt_dl _____
od-rt _____
up-rt _____

REFERENCE NO

560149

OWNER INFORMATION (TYPE OR PRINT)

NAME [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE 3-13-00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO. 4VG7DECH4XN752225
VEHICLE MAKE Volvo
VEHICLE MODEL VNL64T
MODEL YEAR 1999

CURRENT ODOMETER READING 255961
DATE PURCHASED 6/19/98
DEALER'S NAME, CITY & STATE DENVER Volvo, CO
ENGINE SIZE (CID/CC/L) 6
NO. CYLINDERS 6
TURBO
DIESEL
GAS
FUEL INJECTN

TRANSMISSION TYPE MANUAL AUTOMATIC
ANTILOCK BRAKES YES NO
RESTRAINT SYSTEM
DRIVERSIDE AIRBAG MOTORBELT
PASSENGERSIDE AIRBAG
3-POINT BELT 2-POINT BELT
CRUISE CONTROL YES NO
DRIVETRAIN
FRONT REAR
4-WHEEL
BODY STYLE
STAWAG _____ HATCH BK _____
4 DR _____ VAN _____
3 DR _____ PK UP TRK _____
OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT seats, wheel bearings, cones/ruces
PART NAME(S)
LOCATION LEFT FRONT RIGHT REAR
FAILED PART(S) ORIGINAL REPLACEMENT
NO OF FAILURES
DATE(S) OF FAILURE(S)
MILEAGE AT FAILURE(S)
VEHICLE SPEED AT FAILURE(S)
MANUFACTURER CONTACTED YES NO
NHTSA PREVIOUSLY CONTACTED YES NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT YES NO
FIRE YES NO
NUMBER PERSONS INJURED _____
NUMBER OF FATALITIES _____
PROPERTY DAMAGE ESTS _____
POLICE REPORTED YES NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER COMBINATION OF RACE/BEARINGS IN MERITOR AXLES.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579
This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

REPAIR HISTORY BY SYSTEM CODE
orderhsr

Run Date: 03/09/00

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Tractor * thru * 01/01/1998 thru 03/09/2000 System 18 thru 18

Tractor Sys	Date	Description of Part/Labor/Tire	Hub	WO	Qty
9936	continued... 12/18/98	Parts 8089068 CAP	84995	82146	1.00
		Labor REPLACE L HUB CAP , RESEAL 1 HUBCAP & CHECK WHEEL BEARINGS		82146	0.75
9936	18 03/01/00	Parts 895493R2 GASKET - AXLE DRIVE	250901	99521	1.00
		Labor REPLACE LR WHEEL SEAL		99521	1.00
	09/11/99	Parts 3720 BEARING - 3720 TIMKEN HM212049 BEARING - CONE HM212011 BEARING - RACE 65263J SEAL - STEER	168121	91381	1.00
		Labor REPLACE LFS WHEEL SEAL BEARINGS AND RACES		91381	1.25