

9918



U.S. Department of Transportation
National Highway Traffic Safety Administration

**AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE**

NATIONWIDE 1-800-424-9383
DC METRO AREA 202-386-6129

FOR AGENCY USE ONLY

DATE RECEIVED

od. or _____
n. dt _____
od. rt _____
up. br _____

REFERENCE NO.

OWNER INFORMATION (TYPE OR PRINT)

560147

DAY TIME TELEPHONE NO. (AREA CODE)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE **3-13-00**

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO. **4V67DECH2XN752207** VEHICLE MAKE **Volvo** VEHICLE MODEL **VNL64T** MODEL YEAR **1999**

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING **281471** DATE PURCHASED **5/11/98** DEALER'S NAME, CITY & STATE **Denver Volvo, Co** ENGINE SIZE (CID/CC) _____ NO. CYLINDERS **6** TURBO DIESEL GAS FUEL INJECTOR

TRANSMISSION TYPE MANUAL AUTOMATIC
ANTILOCK BRAKES YES NO
RESTRAINT SYSTEM DRIVERSIDE AIRBAG MOTORBELT 3-POINT BELT PASSENGERSIDE AIRBAG 2-POINT BELT
CRUISE CONTROL YES NO
DRIVETRAIN FRONT REAR 4-WHEEL
BODY STYLE STAWAG HATCH BK VAN PK UP TRK OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPCR* TIRE INFORMATION ON BACK)

COMPONENT **Seats, Wheel Bearings, Cones/Race** PART NAME(S) _____ LOCATION LEFT FRONT RIGHT REAR ORIGINAL REPLACEMENT NO OF FAILURES _____ DATE(S) OF FAILURE(S) _____ MILEAGE AT FAILURE(S) _____ VEHICLE SPEED AT FAILURE(S) _____ MANUFACTURER CONTACTED YES NO NHTSA PREVIOUSLY CONTACTED YES NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT YES NO FIRE YES NO NUMBER PERSONS INJURED _____ NUMBER OF FATALITIES _____ PROPERTY DAMAGE ESTS _____ POLICE REPORTED YES NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER COMBINATION OF RACE/BEARINGS TO MERITOR AXLES.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-502

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

REPAIR HISTORY BY SYSTEM CODE
orderhsr

Run Date: 03/09/00

Page 117

Tractor * thru * 01/01/1998 thru 03/09/2000 System 18 thru 18

Tractor Sys	Date	Description of Part/Labor/Tire	Hub	WO	Qty
	08/24/99	Parts	208074		
		3782 3782 TIMKEN		90742	2.00
		3720 BEARING - 3720 TIMKEN		90742	2.00
		HM212049 BEARING - CONE		90742	2.00
		HM212011 BEARING - RACE		90742	2.00
		65263U SEAL - STEER		90742	2.00
		Labor			
		REPLACE BOTH STEER WHEEL BEARING AND SEAL 2 LEFT AND RIGHT		90742	2.50
	10/31/98	Labor	78333		
		CK WHEEL BEARINGS ON STEER AXLE - OK		79928	0.50
	09/02/98	Parts	54108		
		895493R2 GASKET		78517	1.00
		Labor			
		REPLACED AXLE GASKET ON FRT AXLE		78517	0.50
	06/21/98	Labor	20470		
		ADJ BOTH WHEEL BEARINGS-STEER AXLE		75516	1.50
9918	18 11/08/99	Labor	230418		
		REPLACE RT DRIVE AXLE GASKET		94179	0.50
		RETORQUE BOTH STEER WHEELS AND CK RUNOUT		94179	1.00
	10/14/99	Labor	216972		
		RETORQUED LFS BEARING		93204	0.50
	09/05/99	Labor	209774		
		JACK UP FR TEND CK FLUID LEVEL R/S		91422	1.00
		LOOSE DIASSEMBLE CK BRG AND RETORQUE			