

9914



US Department of Transportation
National Highway Traffic Safety Administration

AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9383
DC METRO AREA 202-386-0123

FOR AGENCY USE ONLY

DATE RECEIVED

od. or _____
rt. dl _____
od. rt _____
up. rt _____

REFERENCE NO

OWNER INFORMATION (TYPE OR PRINT)

NAME [REDACTED]
ADDRESS [REDACTED]

560146

DAY TIME TELEPHONE NO. (AREA CODE)

[REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE **3-13-00**

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO. **4VG7DECH6XN752203** VEHICLE MAKE **Volvo** VEHICLE MODEL **VNL64T** MODEL YEAR **1999**
(LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE)

CURRENT ODOMETER READING **330332** DATE PURCHASED **4/30/98** DEALER'S NAME, CITY & STATE **Denver Volvo, CO** ENGINE SIZE (CID/CCL) _____ NO. CYLINDERS **6** TURBO DIESEL GAS FUEL INJECTN

TRANSMISSION TYPE MANUAL AUTOMATIC
ANTILOCK BRAKES YES NO
RESTRAINT SYSTEM DRIVERSIDE AIRBAG MOTORBELT PASSENGERSIDE AIRBAG 3-POINT BELT 2-POINT BELT
CRUISE CONTROL YES NO
DRIVETRAIN FRONT REAR 4-WHEEL
BODY STYLE STAWAG _____ HATCH BK _____ VAN _____ PK UP TRK _____ OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT **Seats, Wheel Bearings Coax/Race** PART NAME(S) _____ LOCATION LEFT FRONT RIGHT REAR FAILED PART(S) ORIGINAL REPLACEMENT

NO. OF FAILURES _____ DATE(S) OF FAILURE(S) _____ MILEAGE AT FAILURE(S) _____ VEHICLE SPEED AT FAILURE(S) _____ MANUFACTURER CONTACTED YES NO NHTSA PREVIOUSLY CONTACTED YES NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT YES NO FIRE YES NO NUMBER PERSONS INJURED _____ NUMBER OF FATALITIES _____ PROPERTY DAMAGE ESTS _____ POLICE REPORTED YES NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER COMBINATION OF RACE/BEARING TO MERITOR AXLES.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 Public Law 93-579
This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect, if the NHTSA proceeds with administrative enforcement, or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Run Date: 03/09/00

REPAIR HISTORY BY SYSTEM CODE
orderhsr

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Tractor * thru * 01/01/1998 thru 03/09/2000 System 18 thru 18

Tractor Sys	Date	Description of Part/Labor/Tire	Hub	WO	Qty
9914	continued...				
	06/17/99	Labor REPLACE BEARING, RACES, WHEEL SEAL LEFT SIDE	225952	88122	2.00
	01/16/99	Parts 65263U SEAL	166925	82970	1.00
		Labor REPLACE RT. FRONT WHEEL SEAL		82970	1.00
	01/09/99	Parts 3134617 BEARING SET OLD#3781/3720 65263U SEAL	161099	82735 82735	1.00 1.00
		Labor REPLACE RIGHT FRT OUTER WHEEL BEARING & SEAL		82735	1.50
	10/17/98	Parts M312 GLAD HAND SEAL	115333	80408	6.00
9914	18 11/04/99	Parts 3720 BEARING - 3720 TIMKEN HM212049 BEARING - CONE HM212011 BEARING - RACE 35066 SEAL - STEER	283635	94111 94111 94111 94111	2.00 2.00 2.00 2.00
		Labor R&R BOTH STEER BEARINGS, RACES, SEALS, GASKETS, & WASHERS		94111	3.00