

9913



US Department of Transportation
National Highway Traffic Safety Administration

AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9383
DC METRO AREA 202-366-0123

FOR AGENCY USE ONLY

DATE RECEIVED

od-or _____
rl-dt _____
od-rt _____
up-rt _____

REFERENCE NO

560145

OWNER INFORMATION (TYPE OR PRINT)

NAME



CODE)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE 3-13-00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO. *

4UG7DECH3XN752202

VEHICLE MAKE

Volvo

VEHICLE MODEL

VNL64T

MODEL YEAR

1999

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

253918

DATE PURCHASED

5/6/98

NEW USED

DEALER'S NAME, CITY & STATE

Denver Volvo, CO

ENGINE SIZE (CID/CC/L)

NO. CYLINDERS 6

TURBO
 DIESEL
 GAS
 FUEL INJECTN

TRANSMISSION TYPE

MANUAL
 AUTOMATIC

ANTILOCK BRAKES

YES
 NO

RESTRAINT SYSTEM

DRIVERSIDE AIRBAG MOTORBELT
 PASSENGERSIDE AIRBAG
 3-POINT BELT 2-POINT BELT

CRUISE CONTROL

YES
 NO

DRIVETRAIN

FRONT
 REAR
 4-WHEEL

BODY STYLE

STAWAG 4 DR _____ HATCH BK _____
2 DR _____ VAN _____
PK UP TRK _____
OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT
Seats, Wheel Bearings
Coax/Rails

PART NAME(S)

LOCATION

LEFT FRONT RIGHT REAR

FAILED PART(S)

ORIGINAL REPLACEMENT

NO. OF FAILURES

DATE(S) OF FAILURE(S)

MILEAGE AT FAILURE(S)

VEHICLE SPEED AT FAILURE(S)

MANUFACTURER CONTACTED

YES NO

NHTSA PREVIOUSLY CONTACTED

YES NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT

YES NO

FINE

YES NO

NUMBER PERSONS INJURED

NUMBER OF FATALITIES

PROPERTY DAMAGE ESTE

POLICE REPORTED

YES NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER COMBINATION OF RACE/BEARINGS IN MERITOR AXLES

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

9913	18	10/04/99	Labor	199885		
			FRT WHEEL BEARING & SEALS WARRANTY		98845	0.00
		06/25/99	Parts	162520		
			3134621 BEARING - 212049/011		88411	1.00
			3134617 BEARING - 3782/3720		88411	1.00
			65263U SEAL - STEER		88411	1.00
			Labor			
			REPLACE INNER BEARING AND RACE		88411	0.50
			REPLACE OUT BEARING AND RACE		88411	0.50
			REPLACE LEFT STEER AXLE WHEEL SEAL		88411	1.00
		04/02/99	Labor	131665		
			CHECK STEER AXLE WHEEL BEARINGS		85422	0.25
			ADJUST LEFT STEER AXLE WHEEL BEARINGS		85422	0.50
		01/28/99	Parts	105995		
			3134621 BEARING SAME HM212049/212011		83659	1.00
			3134617 BEARING SET OLD#3781/3720		83659	1.00
			05089 BRAKE KLEEN		83659	1.00
			65263U SEAL		83659	1.00
			Labor			
			REPLACE RT. STEER AXLE WHEEL BEARINGS & SEAL		83659	1.75