

9912

AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE
 NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
 NATIONWIDE 1-800-424-9393
 DC METRO AREA 202-366-0123

FOR AGENCY USE ONLY

DATE RECEIVED _____

od - nr _____
 n - dt _____
 od - n _____
 up - hr _____

REFERENCE NO. **560144**

DAY TIME TELEPHONE NUMBER (AREA CODE) _____

OWNER INFORMATION (TYPE OF OWNER) _____

[REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER _____ DATE **3-13-00**

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO. **4N3TDECH1XN752201** VEHICLE MAKE **Volvo** VEHICLE MODEL **VNL64T** MODEL YEAR **1999**

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING **282880** DATE PURCHASED **1/30/98** DEALER'S NAME, CITY & STATE **DENVER Volvo, CO** ENGINE SIZE (CID/CC/L) _____ NO. CYLINDERS **6** TURBO DIESEL GAS FUEL INJECT

TRANSMISSION TYPE MANUAL AUTOMATIC ANTILOCK BRAKES YES NO RESTRAINT SYSTEM DRIVERSIDE AIRBAG MOTORBELT PASSENGERSIDE AIRBAG 3-POINT BELT 2-POINT BELT CHLUSE CONTROL YES NO DRIVETRAIN FRONT REAR 4-WHEEL BODY STYLE STAWAG HATCH BK 4 DR VAN 2 DR PK UP TRK OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT	PART NAME(S)	LOCATION	FAILED PART(S)
Seats, Wheel Bearings, Coax's / Ribs		<input type="checkbox"/> LEFT FRONT <input type="checkbox"/> RIGHT REAR	<input type="checkbox"/> ORIGINAL <input type="checkbox"/> REPLACEMENT
NO OF FAILURES	DATE(S) OF FAILURE(S)	MANUFACTURER CONTACTED	NHTSA PREVIOUSLY CONTACTED
	MILEAGE AT FAILURE(S)	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
	VEHICLE SPEED AT FAILURE(S)		

APPLICABLE ACCIDENT INFORMATION

ACCIDENT YES NO FIRE YES NO NUMBER PERSONS INJURED _____ NUMBER OF FATALITIES _____ PROPERTY DAMAGE \$ _____ POLICE REPORTED YES NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

PREMATURE WEAR RADOM STEER TIRES RESULTING FROM IMPROPER COMBINATION OF RACK/BEARINGS TO IMBRIATOR AXLES

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

REPAIR HISTORY BY SYSTEM CODE
orderhsr

Run Date: 03/09/00

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Tractor * thru * 01/01/1998 thru 03/09/2000 System 18 thru 18

Tractor Sys Date Description of Part/Labor/Tire Hub WO Qty

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06/25/99 Parts 264955

3134621	BEARING - 212049/011		88376	1.00
3134617	BEARING - 3782/3720		88376	1.00
65263U	SEAL - STEER		88376	1.00

Labor

REPLACE LEFT FRONT WHEEL BEARINGS AND SEAL AND RETORQUE		88376	1.50
REMOVE RT HUB AND INSTAL ON UNIT 9863 LEFT SIDE STEER AXLE		88376	1.00
INSPECT AND DISASSEMBLE L HUB STEER AXLE		88376	1.50

9912 18 06/29/99 Parts 265058

3134621	BEARING - 212049/011		88737	2.00
3134617	BEARING - 3782/3720		88737	2.00
8069992	HUB - FRONT STEER VN		88737	2.00
1643	HUB CAP - TRLR		88737	2.00
1117523	NUT - SPINDLE KIT VN		88737	2.00
65263U	SEAL - STEER		88737	2.00

Labor

REPLAE LFT FRNT WHEEL BEARINGS AND SEAL AND RETORQUE		88737	1.50
HELP WITH HUBS AND SHEEL BEARINGS SHOW NEW TORQUE PROCEDURE		88737	1.00
CLEAN SPINDLE TO FIT UP BEARING AND INSPECT		88737	1.00
R & R BOTH HUBS, BRGS, SEALS AND CAPS, ASSMBL TORQUE, CK DIAL INDICATOR		88737	3.00
