

9898



U.S. Department of Transportation
National Highway Traffic Safety Administration

AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9393
DC METRO AREA 202-368-0123

FOR AGENCY USE ONLY

DATE RECEIVED

ed. or _____
rt. dt _____
ed. n _____
up. hr _____

REFERENCE NO.

560141

OWNER INFORMATION (TYPE OR PRINT)

NAME [REDACTED]
ADDRESS [REDACTED]
CITY [REDACTED] STATE [REDACTED] ZIP [REDACTED]

DAY TIME TELEPHONE NO. [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE 3-13-00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO. 4VG7DECH6WN752189
VEHICLE MAKE Volvo
VEHICLE MODEL VNL64T
MODEL YEAR 1998

CURRENT ODOMETER READING 249028
DATE PURCHASED 4/14/98
DEALER'S NAME, CITY & STATE Denver Volvo, CO
ENGINE SIZE (CID/OCA) _____
NO. CYLINDERS 6
TURBO DIESEL GAS FUEL INJECT

TRANSMISSION TYPE: MANUAL, AUTOMATIC
ANTILOCK BRAKES: YES, NO
RESTRAINT SYSTEM: 3-POINT BELT, 2-POINT BELT
CRUISE CONTROL: YES, NO
DRIVETRAIN: FRONT, REAR, 4-WHEEL
BODY STYLE: STAWAG, 4 DR, 2 DR, HATCH BK, VAN, PK UP TRK, OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT: Seats, Wheel Bearings, Coaxial Races
PART NAME(S) _____
LOCATION: LEFT FRONT, RIGHT REAR
FAILED PART(S): ORIGINAL, REPLACEMENT

NO. OF FAILURES _____
DATE(S) OF FAILURE(S) _____
MILEAGE AT FAILURE(S) _____
VEHICLE SPEED AT FAILURE(S) _____
MANUFACTURER CONTACTED: YES, NO
NHTSA PREVIOUSLY CONTACTED: YES, NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: YES, NO
FIRE: YES, NO
NUMBER PERSONS INJURED _____
NUMBER OF FATALITIES _____
PROPERTY DAMAGE EST'S _____
POLICE REPORTED: YES, NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER COMBINATION OF RACE/BEARINGS IN MERITOR AXLES.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579
This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

REPAIR HISTORY BY SYSTEM CODE
orderhsr

Run Date: 03/09/00

Tractor * thru * 01/01/1998 thru 03/09/2000 System 18 thru 18

Tractor Sys	Date	Description of Part/Labor/Tire	Hub	WO	Qty
9898	continued...				
		HM212049 BEARING - CONE		97966	1.00
		HM212011 BEARING - RACE		97966	1.00
		65263U SEAL - STEER		97966	1.00
		Labor			
		RETORQUED LEFT BEARINGS		97966	1.00
		REPLACE R/WHEEL SEAL, BEARINGS, RACES		97966	1.50
	12/31/99	Parts	201307		
		3782 3782 TIMKEN		96448	1.00
		3720 BEARING - 3720 TIMKEN		96448	1.00
		HM212049 BEARING - CONE		96448	1.00
		HM212011 BEARING - RACE		96448	1.00
		35066 SEAL - STEER		96448	1.00
		Labor			
		REPLACE LEFT STEER AXLE WHEEL BEARINGS & SEAL		96448	1.50
9898	18 02/03/00	Parts	224965		
		3720 BEARING - 3720 TIMKEN		97966	1.00