Form Approved: O.M.B. No. 2127-0004

U.S Department of Transportation

National Highway Traffic Safety Administration

AUTO SAFETY HOTLINE

VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9393
DC METRO AREA 202-366-0123

FOR AGENCY USE ONLY

DATE RECEIVED

od_br ___ ___
rl_dt ___ ___
od_rt ___ ___
up_llr ___ ___

REFERENCE NO.

560138

OWNER INFORMATION (TYPE OR PRINT)

N: [redacted]

A: [redacted] CODE)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☐ NO ☐
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE 3-13-00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.*	VEHICLE MAKE	VEHICLE MODEL	MODEL YEAR
4VGTDECH1WN752164	Volvo	VNL610	1998

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING	DATE PURCHASED	DEALER'S NAME, CITY & STATE	ENGINE SIZE (CID/CC/L)	
461034	12/97 ☒ NEW ☐ USED	Denver Volvo, Co	NO. CYLINDERS 6	☒ TURBO DIESEL ☐ GAS ☐ FUEL INJECTN

TRANSMISSION TYPE	ANTILOCK BRAKES	RESTRAINT SYSTEM	CRUISE CONTROL	DRIVE-TRAIN	BODY STYLE
☒ MANUAL ☐ AUTOMATIC	☒ YES ☐ NO	☐ DRIVERSIDE AIRBAG ☐ MOTORBELT ☐ PASSENGERSIDE AIRBAG ☒ 3-POINT BELT ☐ 2-POINT BELT	☒ YES ☐ NO	☐ FRONT ☐ REAR ☐ 4-WHEEL	STAWAG ___ 4 DR ___ 2 DR ___ HATCH BK ___ VAN ___ PK UP TRK ___ OTHER ☒

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT	PART NAME(S)	LOCATION	FAILED PART(S)
Seals, Wheel Bearings Cones Races		☐ LEFT FRONT ☐ RIGHT REAR	☐ ORIGINAL ☐ REPLACEMENT

NO. OF FAILURES	DATE(S) OF FAILURE(S)	MANUFACTURER CONTACTED	NHTSA PREVIOUSLY CONTACTED
	MILEAGE AT FAILURE(S)	☒ YES ☐ NO	☐ YES ☒ NO
	VEHICLE SPEED AT FAILURE(S)		

APPLICABLE ACCIDENT INFORMATION

ACCIDENT	FIRE	NUMBER PERSONS INJURED	NUMBER OF FATALITIES	PROPERTY DAMAGE ESTS	POLICE REPORTED
☐ YES ☐ NO	☐ YES ☐ NO				☐ YES ☐ NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER COMBINATION OF RACE/BEARING IN MERITOR AXLES.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579
This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

HS-Form 350 (Rev. 5-92)

Tractor * thru * 01/01/1998 thru 03/09/2000 System 18 thru 18

Tractor	Sys	Date	Description of Part/Labor/Tire	Hub	WO	Qty
9873	continued...					
		02/24/99	Labor TIGHTEN BOTH STEER AXLE WHEEL BEARINGS	295042	84215	0.25
9873	18	08/22/99	Labor CK WHEEL BEARINGS AND OIL LEVEL STEER AXLE	396926	90543	0.50
		08/12/99	Parts 8089068 HUB CAP - STEER VN	390883	90112	0.50
		07/18/99	Parts 3134621 BEARING - 212049/011 3134617 BEARING - 3782/3720 65263U SEAL - STEER	380540	89226 89226 89226	1.00 1.00 1.00
			Labor REPLACE L/S WHEEL SEAL, BEARING KITS, CLEANED HUB AND BRAKES		89226	3.00