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U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

**AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE**

NATIONWIDE 1-800-424-8363
DC METRO AREA 202-366-0123

FOR AGENCY USE ONLY

DATE RECEIVED

ed. or
n. dt
od. n
up. jr

REFERENCE NO.

560137

OWNER INFORMATION (TYPE OR PRINT)

NAME

ADDRESS

CODE)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☐ NO ☐
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE **3-13-00**

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.

4V67DECH7WN752170

VEHICLE MAKE

Volvo

VEHICLE MODEL

VN4610

MODEL YEAR

1998

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

338724

DATE

PURCHASED **12/97**

DEALER'S NAME, CITY & STATE

Denver Volvo, CO

ENGINE SIZE
(CID/CCL)

NO. CYLINDERS **6**

☒ TURBO
☒ DIESEL
☐ GAS
☐ FUEL INJECTN

TRANSMISSION TYPE

☒ MANUAL
☐ AUTOMATIC

ANTILOCK BRAKES

☒ YES
☐ NO

RESTRAINT SYSTEM

☐ DRIVERSIDE AIRBAG ☐ MOTORBELT
☐ PASSENGERSIDE AIRBAG
☒ 3-POINT BELT ☐ 2-POINT BELT

CRUISE CONTROL

☒ YES
☐ NO

DRIVE SHAFT

☐ FRONT
☐ REAR
☐ 4-WHEEL

BODY STYLE

STATION WAGON ☐ HATCH BACK ☐
4 DR ☐ VAN ☐
2 DR ☐ PICK UP TRUCK ☐
OTHER ☒

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT

**Seals, Wheel Bearings
Cones/Races**

PART NAME(S)

LOCATION

☐ LEFT FRONT
☐ RIGHT REAR

FAILED PART(S)

☐ ORIGINAL REPLACEMENT

NO. OF FAILURES

DATE(S) OF FAILURE(S)

MILEAGE AT FAILURE(S)

VEHICLE SPEED AT FAILURE(S)

MANUFACTURER CONTACTED

☒ YES ☐ NO

NHTSA PREVIOUSLY CONTACTED

☐ YES ☒ NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT

☐ YES ☐ NO

FIRE

☐ YES ☐ NO

NUMBER PERSONS INJURED

NUMBER OF FATALITIES

PROPERTY DAMAGE
EST.

POLICE REPORTED

☐ YES ☐ NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

**PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER
COMBINATION OF RACE/BEARINGS IN MERITOR AXLES**

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

REPAIR HISTORY BY SYSTEM CODE

Run Date: 03/09/00

orderhsr

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Tractor	Sys	Date	Description of Part/Labor/Tire	Hub	MO	Qty
Tractor *		thru *	01/01/1998 thru 03/09/2000	System 18	thru 18	

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continued...

01/28/99	Parts	75W90 GREASE-SYNTHETIC	171287	83358	1.00	
	Labor	TIGHTEN LEFT STEER AXLE BEARINGS		83358	0.50	
11/18/98	Parts	65263U SEAL	139588	77945	1.00	
	Labor	REPLACED WHEEL SEAL RIGHT STEER AXLE		77945	2.00	
03/30/98	Parts	M312 GLAD HAND SEAL	30917	72615	2.00	
	Labor	TROUBLESHOOT AIR LEAK UNDER HOOD COMPRES	1850	71239	1.00	
		LEAKING AT REAR REPAIRED LEAK & ADJ GOVE				
18 01/26/00	Parts	895493RZ GASKET - AXLE DRIVE	318146	97490	1.00	
		65156U SEAL - DRIVE AXLE		97490	1.00	
	Labor	REPLACE L/R WHEEL SEAL		97490	2.00	
03/30/99	Parts	3134621 BEARING SAME HM212049/212011	202000	85309	1.00	
		3134617 BEARING SET OLD#3781/3720		85309	1.00	
		05089 BRAKE KLEEN		85309	4.00	
		65263U SEAL		85309	2.00	
	Labor	REPLACE LEFT STEER AXLE WHEEL SEAL		85309	1.25	
		REPLACE RT. STEER AXLE WHEEL BEARINGS &		85309	1.50	
		SEAL				