


9803

 <p>AUTO SAFETY HOTLINE VEHICLE OWNER'S QUESTIONNAIRE</p> <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p> <p>NATIONWIDE 1-800-424-9383 DC METRO AREA 202-318-5125</p>		<p>FOR AGENCY USE ONLY</p> <p>DATE RECEIVED _____</p> <p>od_or _____ n.di _____ od-ft _____ up-ft _____</p> <p>REFERENCE NO.</p> <p>560135</p> <p>DAY TIME TELEPHONE NO. (AREA CODE) _____</p>	
<p>OWNER INFORMATION (TYPE OR PRINT)</p> <p>NAME [REDACTED]</p> <p>ADDRESS [REDACTED]</p> <p>CITY [REDACTED] STATE [REDACTED] ZIP [REDACTED]</p>			
<p>Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES <input type="checkbox"/> NO <input type="checkbox"/></p> <p>In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.</p>			
SIGNATURE OF OWNER _____			DATE 3-13-00
VEHICLE INFORMATION			
VEHICLE IDENTIFICATION NO.* 4VG7DECH6WN752094		VEHICLE MAKE VOLVO	VEHICLE MODEL VNL64T
*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE		MODEL YEAR 1998	
CURRENT ODOMETER READING 394564	DATE PURCHASED 10/3/97	DEALER'S NAME, CITY & STATE Volvo DENVER	ENGINE SIZE (CID/CC/L) 6
<input checked="" type="checkbox"/> NEW <input type="checkbox"/> USED			<input checked="" type="checkbox"/> TURBO DIESEL GAS FUEL INJECTN
TRANSMISSION TYPE <input checked="" type="checkbox"/> MANUAL <input type="checkbox"/> AUTOMATIC	ANTILOCK BRAKES <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	RESTRAINT SYSTEM <input type="checkbox"/> DRIVERSIDE AIRBAG <input type="checkbox"/> MOTORBELT <input type="checkbox"/> PASSENGERSIDE AIRBAG <input checked="" type="checkbox"/> 3-POINT BELT <input type="checkbox"/> 2-POINT BELT	CRUISE CONTROL <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
			DRIVETRAIN <input type="checkbox"/> FRONT <input type="checkbox"/> REAR <input type="checkbox"/> 4-WHEEL
			BODY STYLE STAWAG _____ HATCH BK _____ 4 DR _____ VAN _____ 2 DR _____ PK UP TRK _____ OTHER <input checked="" type="checkbox"/> _____
FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)			
COMPONENT Wheel Seals & Bearings	PART NAME(S) Replacement parts 3782 Timken, 3220 Timken, Bearing cone & race seal Steer	LOCATION <input type="checkbox"/> LEFT FRONT <input type="checkbox"/> RIGHT REAR	FAILED PART(S) <input checked="" type="checkbox"/> ORIGINAL <input type="checkbox"/> REPLACEMENT
NO. OF FAILURES 1	DATE(S) OF FAILURE(S) 8-26-99	MANUFACTURER CONTACTED <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	NHTSA PREVIOUSLY CONTACTED <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
	MILEAGE AT FAILURE(S) 327621		
	VEHICLE SPEED AT FAILURE(S)		
APPLICABLE ACCIDENT INFORMATION			
ACCIDENT <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	FIRE <input type="checkbox"/> YES <input type="checkbox"/> NO	NUMBER PERSONS INJURED _____	NUMBER OF FATALITIES _____
		PROPERTY DAMAGE EST. _____	POLICE REPORTED <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)			
<p>PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER COMBINATION OF RIMS/BEARINGS IN MERITOR AXLES.</p>			
CONTINUE ON BACK IF NEEDED			
<p>The Privacy Act of 1974 Public Law 95-579</p> <p>This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may</p>		<p>be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>	

REPAIR HISTORY BY SYSTEM CODE
orderhsr

Run Date: 03/09/00

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Tractor * thru * : 01/01/1998 thru 03/09/2000 System 18 thru 18

Tractor Sys	Date	Description of Part/Labor/Tire	Hub	WO	Qty
9803	continued...				
		REPLACE OUTER BEARING AND RACE		90816	0.50
		REPLACE RT STEER AXLE WHEEL SEAL		90816	1.00

9803	18 12/14/99	Parts	384843		
		895493R2 GASKET - AXLE DRIVE		95833	1.00
		65156U SEAL - DRIVE AXLE		95833	1.00
		Labor			
		REPLACE RR WHEEL SEAL		95833	2.00
	08/26/99	Parts	327621		
		3782 3782 TIMKEN		90816	1.00
		3720 BEARING - 3720 TIMKEN		90816	1.00
		HM212049 BEARING - CONE		90816	1.00
		HM212011 BEARING - RACE		90816	1.00
		65263J SEAL - STEER		90816	1.00
		Labor			
		REPLACE INNER BEARING AND RACE		90816	0.50