

9857

AUTO SAFETY HOTLINE VEHICLE OWNER'S QUESTIONNAIRE NATIONWIDE 1-800-424-9393 DC METRO AREA 202-348-0123		FOR AGENCY USE ONLY DATE RECEIVED _____ REFERENCE NO. 560134	
OWNER INFORMATION (TYPE OR PRINT) NAME _____ ADDRESS _____ CITY _____ STATE _____ ZIP _____		DATE 3-13-00	
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☐ NO ☐ In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.			
SIGNATURE OF OWNER _____		DATE 3-13-00	
VEHICLE INFORMATION			
VEHICLE IDENTIFICATION NO. <u>4UG7DECH3WN752148</u>		VEHICLE MAKE <u>Volvo</u>	VEHICLE MODEL <u>VNL610</u>
MODEL YEAR <u>1998</u>			
*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE			
CURRENT ODOMETER READING <u>320051</u>	DATE PURCHASED <u>11/25/97</u>	DEALER'S NAME, CITY & STATE <u>Denver Volvo, Co</u>	
☒ NEW ☐ USED	ENGINE SIZE (CID/GC/L) <u>6</u>	☐ TURBO ☒ DIESEL ☐ GAS ☐ FUEL INJECTN	
TRANSMISSION TYPE ☒ MANUAL ☐ AUTOMATIC	ANTILOCK BRAKES ☒ YES ☐ NO	RESTRAINT SYSTEM ☐ DRIVERSIDE AIRBAG ☐ MOTORBELT ☐ PASSENGERSIDE AIRBAG ☒ 3-POINT BELT ☐ 2-POINT BELT	CRUISE CONTROL ☒ YES ☐ NO DRIVE SHAFT ☐ FRONT ☐ REAR ☐ 4-WHEEL
BODY STYLE STAWAG <u>4 DR</u> HATCH BK <u>2 DR</u> VAN <u>OTHER</u> PK LP TRK <u>OTHER</u>			
FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)			
COMPONENT <u>Seals, Wheel Arrang</u> <u>Conds/Races</u>	PART NAME(S) _____	LOCATION ☐ LEFT FRONT ☐ RIGHT REAR	FAILED PART(S) ☐ ORIGINAL ☐ REPLACEMENT
NO. OF FAILURES _____	DATE(S) OF FAILURE(S) _____	MANUFACTURER CONTACTED ☒ YES ☐ NO	NHTSA PREVIOUSLY CONTACTED ☐ YES ☒ NO
	MILEAGE AT FAILURE(S) _____		
	VEHICLE SPEED AT FAILURE(S) _____		
APPLICABLE ACCIDENT INFORMATION			
ACCIDENT ☐ YES ☐ NO	FIRE ☐ YES ☐ NO	NUMBER PERSONS INJURED _____	NUMBER OF FATALITIES _____
PROPERTY DAMAGE ESTS _____		POLICE REPORTED ☐ YES ☐ NO	
NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)			
PREMATURE WEAR FROM STEER TIES RESULTING FROM IMPROPER COMBINATION OF RACE/BEARINGS IN MERITOR AXLES.			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974 Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may		be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.	

9857	18 11/23/99	Parts	284940		
		3720 BEARING - 3720 TIMKEN		94947	1.00
		HM212049 BEARING - CONE		94947	1.00
		HM212011 BEARING RACE		94947	1.00
		65263U SEAL - STEER		94947	1.00
	01/20/99	Parts	163065		
		3134621 BEARING SAME HM212049/212011		83117	1.00
		3134617 BEARING SET OLD#3781/3720		83117	1.00
		65263U SEAL		83117	1.00
		Labor			
		REPLACE LEFT STEER AXLE WHEEL SEAL & BEARINGS		83117	1.25
	08/22/98	Parts	110307		
		65263U SEAL		76262	1.00
