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FOR AGENCY USE ONLY



U.S. Department of Transportation
National Highway Traffic Safety Administration

AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9383
DC METRO AREA 202-366-6123

DATE RECEIVED

od. or _____
n. dl _____
od. n _____
up. hr _____

REFERENCE NO.

560126

OWNER INFORMATION (TYPE OR PRINT)

Name: [Redacted]
Address: [Redacted]
City: [Redacted] State: [Redacted] Zip: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE 3-13-00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.: 41G7DECH3WN752151
VEHICLE MAKE: Volvo
VEHICLE MODEL: VNL64T
MODEL YEAR: 1998

CURRENT ODOMETER READING: 418908
DATE PURCHASED: 12/17/98
DEALER'S NAME, CITY & STATE: Denver Volvo, CO
ENGINE SIZE (CID/CC/L): [Redacted]
NO. CYLINDERS: 6
TRANSMISSION TYPE: MANUAL AUTOMATIC
DRIVE/STEER: FRONT REAR 4-WHEEL

RESTRAINT SYSTEM: DRIVERSIDE AIRBAG MOTORBELT 3-POINT BELT
CRUISE CONTROL: YES NO
BODY STYLE: STANWAG HATCH BK VAN PK UP TRK OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT: Seals, Wheel Bearings, Cones/Rates
PART NAME(S):
LOCATION: LEFT FRONT RIGHT REAR
FAILURE PART(S): ORIGINAL REPLACEMENT
NO. OF FAILURES:
DATE(S) OF FAILURE(S):
MILEAGE AT FAILURE(S):
VEHICLE SPEED AT FAILURE(S):
MANUFACTURER CONTACTED: YES NO
NHTSA PREVIOUSLY CONTACTED: YES NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: YES NO
FIRE: YES NO
NUMBER PERSONS INJURED: _____
NUMBER OF FATALITIES: _____
PROPERTY DAMAGE ESTS: _____
POLICE REPORTED: YES NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER COMBINATION OF RACE/BEARINGS IN MERITOR AXLES.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579
This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Run Date: 03/09/00

REPAIR HISTORY BY SYSTEM CODE
orderhsr

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Tractor * thru * 01/01/1998 thru 03/09/2000 System 18 thru 18

Tractor Sys Date Description of Part/Labor/Tire Hub WO

9860 continued...
 04/02/98 Parts 71312
 65263U SEAL 72739 1
 Labor
 R/R R STEER SEAL CONVERT TO RED GREASE 72739 1
 01/29/98 Parts 27636
 65056U SEAL 70606 1
 Labor
 REPLACED RR WHEEL SEAL DRIVE CLEAN BRAKE 70606 1
 SHOES DRUM HUB FILL WITH GREASE

9860 18 03/08/00 Parts 416095
 3720 BEARING - 3720 TIMKEN 99812 1
 HM212049 BEARING - CONE 99812 1
 HM212011 BEARING - RACE 99812 1
 8069185 GASKET - HUBCAP VN 99812 1
 Labor
 REPLACE DIFF. SEAL 99812 0
 REPLACE RF SEAL, BEARINGS, & RACES 99812 1

11/30/99 Parts 365913
 65156U SEAL - DRIVE AXLE 95383 1
 Labor
 REPLACE LF WHEEL SEAL 95383 1

03/25/99 Parts 327965
 3134621 BEARING SAME HM212049/212011 85139 1
 3134617 BEARING SET OLD#3781/3720 85139 1
 65263U SEAL 85139 2
 Labor
 REPLACE BOTH STEER AXLE WHEEL SEALS & 85139 2
 LEFT WHEEL BEARINGS

02/27/99 Labor 310513
 CHECK STEER AXLE WHEEL BEARINGS 84374 0

12/08/98 Parts 263700
 65263U SEAL 81860 1
 Labor
 REPLACED RIGHT STEER AXLE WHEEL SEAL 81860 1

10/09/98 Labor 215096
 DRIVER SAID BLOWN WHEEL SEAL - WAS JUST 79847 0
 ON RIM {CAP} REPAIRED

04/11/98 Parts 78942
 M312 GLAD HAND SEAL 72797 2