

9821



US Department of Transportation

National Highway Traffic Safety Administration

AUTO SAFETY HOTLINE VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9393 DC METRO AREA 202-366-0123

FOR AGENCY USE ONLY

DATE RECEIVED

ad-or, rt.-dl, od-n, up-llr

REFERENCE NO.

560119

OWNER INFORMATION (TYPE OR PRINT)

NAME

ADDRESS

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

SIGNATURE OF OWNER

DATE 3-13-00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO. 4V167DECH4WN752112 VEHICLE MAKE VOLVO VEHICLE MODEL V4N64T MODEL YEAR 1998

CURRENT ODOMETER READING 377974 DATE PURCHASED 10/16/98 DEALER'S NAME, CITY & STATE DENVER VOLVO, CO ENGINE SIZE NO. CYLINDERS 6 TURBO DIESEL GAS FUEL INJECTN

TRANSMISSION TYPE MANUAL ANTILOCK BRAKES YES RESTRAINT SYSTEM 3-POINT BELT CRUISE CONTROL YES DRIVE TRAIN FRONT BODY STYLE STAWAG HATCH BK 4 CR VAN 2 CR PK UP TRK OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

Table with columns: COMPONENT, PART NAME(S), LOCATION, FAILED PART(S), NO OF FAILURES, DATE(S) OF FAILURE(S), MILEAGE AT FAILURE(S), VEHICLE SPEED AT FAILURE(S), MANUFACTURER CONTACTED, NHTSA PREVIOUSLY CONTACTED

APPLICABLE ACCIDENT INFORMATION

ACCIDENT YES NO FIRE YES NO NUMBER PERSONS INJURED NUMBER OF FATALITIES PROPERTY DAMAGE ESTS POLICE REPORTED YES NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER COMBINATION OF RACE/BEARINGS TO MERITOR AXLES

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

9821	18	11/18/99	Parts	360649		
			8069185 GASKET - HJBCAP VN		94735	1.00
			Labor			
			REPLACE L&R STEER HJB CAP GASKET		94735	0.50
		11/14/99	Labor	358379		
			ADJUST L&R WHL BEARINGS STEER AXKE		94604	1.00
		11/13/99	Parts	358373		
			3720 BEARING - 3720 TIMKEN		94621	1.00
			HM212049 BEARING - CONE		94621	1.00
			HM212011 BEARING - RACE		94621	1.00
			65263U SEAL - STEER		94621	1.00
			Labor			
			REPLACE INNER BEARING & RACE		94621	0.50
			REPLACE OUTER BEARING & RACE		94621	0.50
			REPLACE R/S STEER AXLE WHEEL SEAL		94621	1.00
		10/10/98	Labor	230656		
			TIGHTEN LOOSE WHEEL BEARING		78900	0.50
		07/11/98	Labor	168379		
			ADJUST LEFT STEER WHEEL BEARING		80910	0.25
		02/12/98	Parts	57965		
			M312 GLAD HAND SEAL		71211	2.00