

9825



U.S. Department of Transportation
National Highway Traffic Safety Administration

**AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE**

NATIONWIDE 1-800-424-9393
DC METRO AREA 202-386-8123

FOR AGENCY USE ONLY

DATE RECEIVED

cd_or _____
fl_dt _____
od_n _____
up_rn _____

REFERENCE NO

560116

(CODE)

OWNER INFORMATION (TYPE OR PRINT)

NAME

ADDRESS

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE 3-13-00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO. 4V67DECH1W1N752116
VEHICLE MAKE Volvo
VEHICLE MODEL VNL64T
MODEL YEAR 1998
*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READ NO. 332173
DATE PURCHASED 11/3/97
DEALER'S NAME CITY & STATE DENVER Volvo, CO
ENGINE SIZE (CID/OIL) 6
NO. CYLINDERS 6
 TURBO
 DIESEL
 GAS
 FUEL INJECTN

TRANSMISSION TYPE MANUAL AUTOMATIC
ANTILOCK BRAKES YES NO
RESTRAINT SYSTEM
 DRIVERSIDE AIRBAG MOTORBELT
 PASSENGERSIDE AIRBAG
 3-POINT BELT 2-POINT BELT
CRUISE CONTROL YES NO
DRIVETRAIN
 FRONT
 REAR
 4-WHEEL
BODY STYLE
STAVAG _____ HATCH BK _____
4 DR _____ VAN _____
2 DR _____ PK UP TRK _____
OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT
PART NAME(S)
LOCATION
 LEFT FRONT RIGHT REAR
FAILED PART(S)
 ORIGINAL REPLACEMENT

NO OF FAILURES
DATE(S) OF FAILURE(S)
MILEAGE AT FAILURE(S)
VEHICLE SPEED AT FAILURE(S)
MANUFACTURER CONTACTED YES NO
NHTSA PREVIOUSLY CONTACTED YES NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT YES NO
FIRE YES NO
NUMBER PERSONS INJURED
NUMBER OF FATALITIES
PROPERTY DAMAGE ESTS
POLICE REPORTED YES NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER COMBINATION OF RACE/BEARINGS IN MERITOR AXLES

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

9825	18	08/20/99	Parts	271946		
			HM212049 BEARING - CONE		90525	2.00
			HM212011 BEARING - RACE		90525	2.00
			65263U SEAL - STEER		90525	1.00
			Labor			
			REPLACE L AND R STEER WHEEL BEARINGS RACES AND SEALS		90525	2.50
		06/24/99	Labor	246544		
			CK AND TIGHTEN WHEEL BEARING		88358	1.00
		10/01/98	Parts	44348		
			M312 GLAD HAND SEAL		79827	2.00
			Labor			
			REPLACED GLADHAND SEALS		79827	0.25
		08/24/98	Parts	170000		
			75W90 GREASE-SYNTHETIC		80993	1.00
			Labor			
			HJB LEAKING ; REPLACE GASKET		80993	0.50
		06/20/98	Parts	177676		
			M312 GLAD HAND SEAL		75539	1.00