

 AUTO SAFETY HOTLINE VEHICLE OWNER'S QUESTIONNAIRE NATIONAL HIGHWAY Traffic Safety Administration NATIONWIDE 1-800-424-8383 DC METRO AREA 202-388-6123		FOR AGENCY USE ONLY DATE RECEIVED _____ REFERENCE NO. _____ 560114 DATE _____ (DE) _____	
OWNER INFORMATION (TYPE OR PRINT) NAME _____ ADDRESS _____ CITY _____ STATE _____ ZIP _____			
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☐ NO ☐ In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.			
SIGNATURE OF OWNER _____		DATE <u>3-13-00</u>	
VEHICLE INFORMATION VEHICLE IDENTIFICATION NO. <u>4VG7DECHOWN752110</u> VEHICLE MAKE <u>Volvo</u> VEHICLE MODEL <u>VNL610</u> MODEL YEAR <u>1998</u> *LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE			
CURRENT ODOMETER READING <u>270342</u>	DATE PURCHASED <u>2/1/97</u> ☒ NEW ☐ USED	DEALER'S NAME, CITY & STATE <u>Denver Volvo, CO</u>	
TRANSMISSION TYPE ☒ MANUAL ☐ AUTOMATIC	ANTILOCK BRAKES ☒ YES ☐ NO	RESTRAINT SYSTEM ☐ DRIVERSIDE AIRBAG ☐ PASSENGERSIDE AIRBAG ☒ 3-POINT BELT ☐ MOTORBELT ☐ 2-POINT BELT	ENGINE SIZE (CID/CC/L) <u>6</u> ☐ TURBO ☐ DIESEL ☐ GAS ☐ FUEL INJECTN NO. CYLINDERS <u>6</u>
CRUISE CONTROL ☒ YES ☐ NO	DRIVETRAIN ☐ FRONT ☐ REAR ☐ 4-WHEEL	BODY STYLE STAWAG _____ HATCH BK _____ 4 DR _____ VAN _____ 2 DR _____ PK UP TRK _____ OTHER ☒	
FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)			
COMPONENT	PART NAME(S)	LOCATION ☐ LEFT FRONT ☐ RIGHT REAR	FAILED PART(S) ☐ ORIGINAL ☐ REPLACEMENT
NO. OF FAILURES	DATE(S) OF FAILURE(S) _____ MILEAGE AT FAILURE(S) _____ VEHICLE SPEED AT FAILURE(S) _____	MANUFACTURER CONTACTED ☒ YES ☐ NO	NHTSA PREVIOUSLY CONTACTED ☐ YES ☒ NO
APPLICABLE ACCIDENT INFORMATION			
ACCIDENT ☐ YES ☐ NO	FIRE ☐ YES ☐ NO	NUMBER PERSONS INJURED _____	NUMBER OF FATALITIES _____
PROPERTY DAMAGE ESTS _____		POLICE REPORTED ☐ YES ☐ NO	
NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES) <u>PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER COMBINATION OF RACE/BEARINGS IN MERITOR AXLES</u>			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974 Public Law 95-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may		be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.	

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Tractor *	thru *	01/01/1998 thru 03/09/2000	System 18 thru 18		
Tractor Sys	Date	Description of Part/Labor/Tire	Hub	WO	Q
9819	continued...	858101 NUT		85213	1.
	Labor	REASSEMBLE LEFT FRONT HUB & KNUCKLE		85213	6.
9819	18 10/18/99	Parts			
		65263U SEAL - STEER	254735	93320	1.
	Labor	REPLACE R/S STEER WHEEL SEAL CLEAN HUB		93320	2.
		DRUM AND BRAKES			
	07/04/99	Parts			
		3134621 BEARING - 212049/011	234298	88685	1.
		3134617 BEARING - 3782/3720		88685	1.
		65263U SEAL - STEER		88685	1.
	Labor	REPLACE RT FRONT WHEEL BEARINGS AND SEAL		88685	1.
		CK END PLAY .002			
	04/20/99	Labor			
		TIGHTENED RFS WHEEL BEARINGS	194359	86079	0.
	03/25/99	Parts			
		3134621 BEARING SAME HM212049/212011	182718	85213	1.0
		3134617 BEARING SET OLD#3781/3720		85213	1.0
		8071926 FRT HUB		85213	1.0
		1115828 KNUCKLE A		85213	1.0