

9831



US Department of Transportation
National Highway Traffic Safety Administration

AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9393
DC METRO AREA 202-355-0125

FOR AGENCY USE ONLY

DATE RECEIVED

ad. or _____
ft. dt _____
ad. ft _____
up. fir _____

REFERENCE NO.

560113

OWNER INFORMATION (TYPE OR PRINT)

NAME

[Redacted Name]

ADDRESS

[Redacted Address]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE 3-13-00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.*

4VG7DECH7WN752122

VEHICLE MAKE

Volvo

VEHICLE MODEL

VNL64T

MODEL YEAR

1998

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

456694

DATE PURCHASED

11/2/97

DEALER'S NAME, CITY & STATE

Denver Volvo, CO

ENGINE SIZE (CID/CYL)

NO. CYLINDERS 6

TURBO
 DIESEL
 GAS
 FUEL INJECTN

TRANSMISSION TYPE

MANUAL
 AUTOMATIC

ANTILOCK BRAKES

YES
 NO

RESTRAINT SYSTEM

DRIVERSIDE AIRBAG MOTORBELT
 PASSENGERSIDE AIRBAG
 3-POINT BELT 2-POINT BELT

CRUISE CONTROL

YES
 NO

DRIVETRAIN

FRONT
 REAR
 4-WHEEL

BODY STYLE

STAWAG _____ HATCH BK _____
4 DR _____ VAN _____
2 DR _____ PK UP TRK _____
OTHER _____

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT

PART NAME(S)

LOCATION

LEFT FRONT RIGHT REAR

FAILED PART(S)

ORIGINAL
 REPLACEMENT

NO. OF FAILURES

DATE(S) OF FAILURE(S)

MILEAGE AT FAILURE(S)

VEHICLE SPEED AT FAILURE(S)

MANUFACTURER CONTACTED

YES NO

NHTSA PREVIOUSLY CONTACTED

YES NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT

YES NO

FIRE

YES NO

NUMBER PERSONS INJURED

NUMBER OF FATALITIES

PROPERTY DAMAGE ESTS

POLICE REPORTED

YES NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER COMBINATION OF RACE/BEARINGS IN MERITOR AXLES.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a distilled summary thereof, may be used in support of the agency's action.

REPAIR HISTORY BY SYSTEM CODE
orderhsr

Run Date: 03/09/00

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Tractor * thru * 01/01/1998 thru 03/09/2000 System 18 thru 18

Tractor Sys	Date	Description of Part/Labor/Tire	Hub	WO	Qt
9831	continued...				
		3134617 BEARING SET OLD#3781/3720		80737	1.0
		65263U SEAL		80737	1.0
		Labor			
		REPLACED LEFT STEER WHEEL BEARINGS & RACES		80737	0.5
		REPLACED LEFT STEER WHEEL SEAL		80737	1.5
	07/30/98	Parts	152185		
		M312 GLAD HAND SEAL		81034	2.0
9831	18 11/26/99	Parts			
		3782 3782 TIMKEN	447082		
		3720 BEARING - 3720 TIMKEN		95233	1.0
		HM212049 BEARING - CONE		95233	1.0
		HM212011 BEARING - RACE		95233	1.0
		65263U SEAL - STEER		95233	1.0
		Labor			
		REPLACE RIGHT STEER WHEEL SEAL, BOTH BEARINGS, & RACES		95233	2.0
	09/05/99	Parts			
		8089068 HUB CAP - STEER VN	412132		
		Labor			
		REPLACE R/S HUB CAP		91160	1.0
	06/15/99	Labor			
		REPLACE INNER BEARING AND RACE	369533		
		REPLACE OUTER BEARING AND RACE		88057	0.50
		REPLACE RIGHT STEER WHEEL SEAL		88057	0.50
				88057	1.00
	05/19/99	Labor			
		REPLACED BEARINGS, SEALS, RACES ON LS STEER AND TIGHTEN RS BEARING	348007		
				87131	3.50
	11/16/98	Parts			
		3134621 BEARING SAME HM212049/212011	235347		
				80737	1.00