



U.S. Department of Transportation
National Highway Traffic Safety Administration

AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9383
DC METRO AREA 202-386-0123

FOR AGENCY USE ONLY

DATE RECEIVED

ad. or _____
rt. dt. _____
od. rt. _____
up. lr. _____

REFERENCE NO.

560105

DAY TIME TELEPHONE NO. (AREA CODE)

OWNER INFORMATION (TYPE OR PRINT)

NAME [REDACTED]
ADDRESS [REDACTED]
CITY [REDACTED]
STATE [REDACTED]
ZIP [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE 3-13-00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO. 4UG7DECH8WN 752128
VEHICLE MAKE Volvo
VEHICLE MODEL VNL64T
MODEL YEAR 1998

CURRENT ODOMETER READING 409283
DATE PURCHASED 11/18/97
DEALER'S NAME, CITY & STATE Denver Volvo, CO
ENGINE SIZE (CID/CC/L) _____
NO. CYLINDERS 6
TURBO
DIESEL
GAS
FUEL INJECTN

TRANSMISSION TYPE MANUAL AUTOMATIC
ANTILOCK BRAKES YES NO
RESTRAINT SYSTEM
DRIVERSIDE AIRBAG MOTORBELT
PASSENGERSIDE AIRBAG
3-POINT BELT 2-POINT BELT
CRUISE CONTROL YES NO
DRIVETRAIN
FRONT REAR 4-WHEEL
BODY STYLE
STAWAG 4 DR _____ HATCH BK _____
2 DR _____ VAN _____
PK UP TRK _____
OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIME INFORMATION ON BACK)

COMPONENT Seals, wheel bearings, Coax/Rails
PART NAME(S) _____
LOCATION
LEFT FRONT RIGHT REAR
ORIGINAL REPLACEMENT
NO. OF FAILURES _____
DATE(S) OF FAILURE(S) _____
MILEAGE AT FAILURE(S) _____
VEHICLE SPEED AT FAILURE(S) _____
MANUFACTURER CONTACTED YES NO
NHTSA PREVIOUSLY CONTACTED YES NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT YES NO
FIRE YES NO
NUMBER PERSONS INJURED _____
NUMBER OF FATALITIES _____
PROPERTY DAMAGE ESTS _____
POLICE REPORTED YES NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER COMBINATION OF RACE/BEARINGS IN MERITOR AXLES

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

9837	18	11/11/99	Parts	379759		
			3720 BEARING - 3720 TIMKEN		94610	1.00
			HM212049 BEARING - CONE		94610	1.00
			HM212011 BEARING - RACE		94610	1.00
			65263U SEAL - STEER		94610	1.00
			Labor			
			REPLACE R STEERING AXLE AND WHL SEAL		94610	1.00
			BEARING AND RACE			
		03/29/99	Parts	252976		
			8089068 CAP		85325	1.00
			Labor			
			REPLACE LEFT STEER AXLE HUB CAP & CLEAN		85325	0.50
			WHEEL			
		03/20/99	Labor	247836		
			ADJUST BOTH STEER AXLE WHEEL BEARINGS		84986	1.00
		07/31/98	Parts	143115		
			M312 GLAD HAND SEAL		80974	2.00