


9851

 <p>AUTO SAFETY HOTLINE VEHICLE OWNER'S QUESTIONNAIRE</p> <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p> <p>NATIONWIDE 1-800-424-9393 DC METRO AREA 202-366-0123</p>		<p>FOR AGENCY USE ONLY</p> <p>DATE RECEIVED _____</p> <p>REF ID: _____</p> <p>od-ar _____</p> <p>rt-dt _____</p> <p>od-fl _____</p> <p>up-ltr _____</p> <p>REFERENCE NO. _____</p>	
<p>OWNER INFORMATION (TYPE OR PRINT)</p> <p>N [REDACTED]</p> <p>ATTN: [REDACTED]</p>		<p>560099</p> <p>DAY [REDACTED] (CODE)</p> <p>1- [REDACTED]</p>	
<p>Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES <input type="checkbox"/> NO <input type="checkbox"/></p> <p>In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.</p>			
SIGNATURE OF OWNER _____		DATE <u>3-13-00</u>	
VEHICLE INFORMATION			
VEHICLE IDENTIFICATION NO. <u>4V67DECH2WN752142</u>		VEHICLE MAKE <u>Volvo</u>	VEHICLE MODEL <u>VLN64T</u>
MODEL YEAR <u>1998</u>		*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE	
CURRENT ODOMETER READING <u>411694</u>	DATE PURCHASED <u>11/29/97</u>	DEALER'S NAME, CITY & STATE <u>Denver Volvo, CO</u>	ENGINE SIZE (CID/CC/L) <u>6</u>
<input checked="" type="checkbox"/> NEW <input type="checkbox"/> USED			<input checked="" type="checkbox"/> TURBO DIESEL <input type="checkbox"/> GAS FUEL INJECTN
TRANSMISSION TYPE <input checked="" type="checkbox"/> MANUAL <input type="checkbox"/> AUTOMATIC	ANTILOCK BRAKES <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	RESTRAINT SYSTEM <input type="checkbox"/> DRIVERSIDE AIRBAG <input type="checkbox"/> PASSENGERSIDE AIRBAG <input checked="" type="checkbox"/> 3-POINT BELT <input type="checkbox"/> MOTORLEFT <input type="checkbox"/> 2-POINT BELT	CRUISE CONTROL <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
DRIVETRAIN <input type="checkbox"/> FRONT <input type="checkbox"/> REAR <input type="checkbox"/> 4-WHEEL	BODY STYLE STAWAG _____ HATCH BK _____ 4 DR _____ VAN _____ 2 DR _____ PK UP TRK _____ OTHER _____		
FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)			
COMPONENT <u>Seals, Wheel Bearings Conks/Races</u>	PART NAME(S)	LOCATION <input type="checkbox"/> LEFT FRONT <input type="checkbox"/> RIGHT REAR	FAILED PART(S) <input type="checkbox"/> ORIGINAL REPLACEMENT
NO. OF FAILURES	DATE(S) OF FAILURE(S) _____	MANUFACTURER CONTACTED <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	NHTSA PREVIOUSLY CONTACTED <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
	MILEAGE AT FAILURE(S) _____		
	VEHICLE SPEED AT FAILURE(S) _____		
APPLICABLE ACCIDENT INFORMATION			
ACCIDENT <input type="checkbox"/> YES <input type="checkbox"/> NO	FIRE <input type="checkbox"/> YES <input type="checkbox"/> NO	NUMBER PERSONS INJURED _____	NUMBER OF FATALITIES _____
		PROPERTY DAMAGE ESTS _____	POLICE REPORTED <input type="checkbox"/> YES <input type="checkbox"/> NO
NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)			
<p><u>PREMATURE WEAR FROM STRESS TIRES RESULTING FROM IMPROPER COMBINATION OF RACE/BEARINGS IN MERITOR AXLES.</u></p>			
CONTINUE ON BACK IF NEEDED			
<p>The Privacy Act of 1974 Public Law 93-579</p> <p>This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may</p>		<p>be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>	

9851	18	12/17/99	Parts	378436		
			65263U SEAL - STEER		96004	1.00
			Labor			
			REPLACE RFS WHEEL SEAL		96004	1.50
		07/07/99	Parts	316710		
			3134621 BEARING - 212049/011		88858	2.00
			3134617 BEARING - 3782/3720		88858	2.00
			65263U SEAL - STEER		88858	2.00
			Labor			
			REPLACE BOTH STEER WHEEL BEARINGS, RACES AND SEALS		88858	1.50
		06/03/99	Labor	309687		
			CK STEER BEARING FOUND SPRING PIN NEEDED GREASING		87556	1.00
			TIGHTEN RIGHT HUBCAP		87556	0.25
		04/11/99	Labor	275713		
			ADJUST STEER AXLE WHEEL BEARINGS		85677	1.00
		07/30/98	Parts	113562		
			65263U SEAL		75930	1.00
			Labor			
			R&R L/S WHEEL SEAL		75930	1.00