

9954



US Department of Transportation  
National Highway Traffic Safety Administration

AUTO SAFETY HOTLINE  
VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9383  
DC METRO AREA 202-388-0123

FOR AGENCY USE ONLY

DATE RECEIVED

od. or \_\_\_\_\_  
ri. dl \_\_\_\_\_  
od. ft \_\_\_\_\_  
up. jr \_\_\_\_\_

REFERENCE NO.

560096

DAY TIME TELEPHONE NUMBER (CODE)

OWNER INFORMATION (TYPE OR PRINT)

NAME [REDACTED]

ADDRESS [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES  NO   
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE 3-13-00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO. 4V67DECH3XN766293  
VEHICLE MAKE Volvo  
VEHICLE MODEL VNL64T  
MODEL YEAR 1999

\*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING 246531  
DATE PURCHASED 7/14/98  
DEALER'S NAME, CITY & STATE Denver Volvo, CO  
ENGINE SIZE (CID/CC/L) \_\_\_\_\_  
NO. CYLINDERS 6  
TURBO DIESEL GAS FUEL INJECTOR

TRANSMISSION TYPE  MANUAL  AUTOMATIC  
ANTILOCK BRAKES  YES  NO  
RESTRAINT SYSTEM  
 DRIVER'S SIDE AIRBAG  NO ORBELT  
 PASSENGER'S SIDE AIRBAG  
 3-POINT BELT  2-POINT BELT  
CRUISE CONTROL  YES  NO  
DRIVETRAIN  
 FRONT  REAR  
 4-WHEEL  
BODY STYLE  
STAWAG \_\_\_\_\_ HATCH BK \_\_\_\_\_  
4 DR \_\_\_\_\_ VAN \_\_\_\_\_  
2 DR \_\_\_\_\_ PK UP TRK \_\_\_\_\_  
OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT Seals, Wheel Bearings, Coils/Races  
PART NAME(S) \_\_\_\_\_  
LOCATION  
 LEFT FRONT  RIGHT REAR  
FAILED PART(S)  
 ORIGINAL  REPLACEMENT  
NO. OF FAILURES \_\_\_\_\_  
DATE(S) OF FAILURE(S) \_\_\_\_\_  
MILEAGE AT FAILURE(S) \_\_\_\_\_  
VEHICLE SPEED AT FAILURE(S) \_\_\_\_\_  
MANUFACTURER CONTACTED  YES  NO  
NHTSA PREVIOUSLY CONTACTED  YES  NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT  YES  NO  
FIRE  YES  NO  
NUMBER PERSONS INJURED \_\_\_\_\_  
NUMBER OF FATALITIES \_\_\_\_\_  
PROPERTY DAMAGE ESTS \_\_\_\_\_  
POLICE REPORTED  YES  NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER COMBINATION OF RACE/BEARINGS IN MERITOR AXLES.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974  
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Run Date: 03/09/00

REPAIR HISTORY BY SYSTEM CODE  
orderhsr

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Tractor \* thru \* 01/01/1998 thru 03/09/2000 System 18 thru 18

Tractor Sys	Date	Description of Part/Labor/Tire	Hub	WO	Qty
9954	continued...	ADJUST STEER AXLE WHEEL BEARINGS		85481	0.75